CIRCULAR

Sub: **Important information for the pilgrims of Haj-2019**

Instructions related to Haj Affairs and Air Transportation of luggage bags of different sizes carried by the pilgrims (including tour operators) in the buses that transportation them.

2. Further, it has also been emphasised that ZamZam water cans that do not comply with the instructions should not be carry in the buses that transport pilgrims issued by Royal Embassy of Saudi Arabia, New Delhi are enclosed herewith for general information and necessary compliance.

3. All the concerned may be advised to follow the instructions strictly.

*(Dr. Maqsood Ahmed Khan)*
Chief Executive Officer.

Encl: As stated above.

To:-

1. The Executive Officer, all State / Union Territory Haj Committees.
2. The Chairman & all Members, Haj Committee of India for information.
3. The JS/MoMA, Director/MoMA, CGI/Jeddah.
4. Air India/Saudi/Spice jet Airlines
5. Haj Camp Incharge, All embarkation point.
6. Computer Section, HCoI for uploading on website of HCoI.
The Royal Embassy of Saudi Arabia presents its compliments to the Ministry of External Affairs, Government of India, and has the honour to inform the esteemed Ministry that in view of the desire of the Ministry of Haj and Umrah of Saudi Arabia to provide all the authorities concerned with Haj affairs (including tour operators) in the countries from where the pilgrims arrive, with the instructions of air transportation related to luggage bags of different sizes carried by pilgrims in the buses that transport them, and Zamzam cans that are not allowed by the concerned authorities, the Embassy would like to inform the esteemed Ministry that the instructions related to Haj affairs in this regard that are to be followed by all the authorities concerned with Haj affairs are as follows:

1- The luggage bags carried by the Haj pilgrims should be in accordance with the international standards at international airports in terms of weights and sizes specified in the instructions issued by the General Authority of Civil Aviation, as large sizes that impede the operational efficiency at the airport are not allowed.

2- The Zamzam cans that are allowed to be carried by Haj pilgrims by air at the time of their return to their countries are only the cans produced by the project of the Custodian of the Two Holy Mosques for Zamzam water. These cans should be wrapped in a plastic cover and then packed in a cardboard box with a logo of the project on it. The five liters cans should be sent by return flights (ferry flights) at the time of arrival, in accordance with the instructions in this regard that have been conveyed to all the authorities concerned with Haj affairs in the countries from where the pilgrims arrive, vide circular letter No. 694570 dated 19.11.1435H (2014).

3- It was noticed during the last Haj season that the departing pilgrims were carrying with them luggage bags of different sizes in the buses that were transporting them from their residences, in violation of the baggage rules, and they were also carrying with them Zamam cans that are not allowed by the concerned authorities, and therefore, instructions have been issued to the officials of General Car Syndicate, who are assigned the field work, and the
drivers of buses, to take care that luggage bags of the sizes that are against the instructions, are not loaded in the buses, as it causes crowding and congestion during the entry of pilgrims to the departure hall, and to send such luggage bags to the headquarter of the transportation company in Jeddah, to be transported through specific containers, and it has also been emphasized that Zamazm water cans that do not comply with the instructions should not be loaded in the buses that transport pilgrims.

The Embassy will appreciate the esteemed Ministry's assistance in conveying the said information to the Indian authorities concerned with Haj affairs.

The Royal Embassy avails itself of this opportunity to renew to the Ministry of External Affairs, Government of India, the assurances of its highest consideration.