1. GENERAL INFORMATION:

i) The work related to management of Haj pilgrimage has been transferred from Ministry of External Affairs to Ministry of Minority Affairs w.e.f. 1st October, 2016.

ii) As per the present norms, HCoI is empowered to make arrangements for the pilgrims in India only. Various other agencies are assigned different roles in making arrangements for Haj. Consulate General of India in Jeddah (hereinafter referred to as CGI) has the responsibility to look after the pilgrims and to redress their grievances on reaching Jeddah / Madinah Munawwarah airport and while they are in the Kingdom of Saudi Arabia (hereinafter referred to as KSA). Ministry of Civil Aviation is the nodal agency responsible for air transportation of pilgrims and their belongings to and from the KSA. HCoI is committed to monitor the facilities made available to the pilgrims, hence, any shortcomings may be brought to its attention for redressal.

iii) HCoI has administrative relations with the State / Union Territory Haj Committees (hereinafter referred to as SHCs) in the conduct of Haj affairs only and NOT with any private individual, agency or association. Pilgrims should not fall prey to any such individual, agency or association claiming to work for or on behalf of HCoI.

iv) The details of amounts to be paid by pilgrims through bank, are notified by the HCoI on its website, through Circulars to SHCs and by SMS. No amount is to be paid to any private individual, agency or association. Pilgrims should not believe the claims of such elements and report such instances to the Chief Executive Officer, Haj Committee of India, Bait-ul-Hujjaj (Haj House), 7 - A, M. R. A. Marg, (Palton Road), Mumbai - 400001 directly on Fax No. (022) 22630461.

v) The Shia pilgrims who opt for JOHFA as Meeqat should mark the same in the HAF, for which they will be required to pay an additional amount which will be intimated separately.

2. "ONCE IN A LIFE TIME HAJ THROUGH HAJ COMMITTEE OF INDIA":

As per the prevailing norms, an individual can perform Haj through HCoI only "once in a life time". Haj Repeater is, however, eligible as a Mehram of a female pilgrim or companion of age 70+ pilgrim, if no other Mehram / Companion (who has not performed Haj through HCoI) is available and if he/she pays actual airfare as decided by Ministry of Civil Aviation. In case, the Lady Pilgrim or age 70+ Pilgrim cancels their pilgrimage, then the Haj seat of such Repeater shall also stand cancelled automatically. Haj Repeater will have to submit a Declaration in the format attached to the Guidelines.

3. AVAILABILITY:

The Guidelines for Haj 1441 (H) – 2020 (C.E.) can be downloaded from the website of HCoI hajcommittee.gov.in. HAF can be filled and submitted online at hajcommittee.gov.in, or through Android Mobile App “HAJ COMMITTEE OF INDIA” available on Google Playstore. After filling HAF, copy thereof may be downloaded and kept for submission with respective SHCs along with relevant documents like Passport and Remittance Receipt.

4. ELIGIBILITY FOR HAJ:

Haj is obligated on Muslims having physical and financial ability to perform Haj. Haj pilgrimage is physically taxing as it involves arduous journey from one place to another on feet and by various other modes of transport. Haj is performed in a foreign land i.e. in the Kingdom of Saudi Arabia. As per General Saudi Guidelines on eligibility to perform Haj or Umrah, a Haj Pilgrim should be fit in various aspects; financial, physical, behavioural and mental. As such, any Muslim Citizen of India can apply for Haj pilgrimage except:

i) any person not in possession of machine readable valid Indian International Passport issued on or before 10th November, 2019 and valid at least upto 20th January, 2021.

ii) Ban on Repeaters: A person who has performed Haj earlier in his/her life through HCoI except permitted categories of Mehram and those accompanying a 70+ pilgrim on the basis of appropriate Solemn Declaration.

iii) Any person found to have furnished false information shall not be allowed to proceed for Haj. In
such cases, he/she will be disqualified at any stage and off-loaded even at the Embarkation Point. The entire amount deposited by him/her shall also be forfeited. Besides, he/she may be prosecuted for furnishing incorrect/false Declaration. These restrictions will also apply for concealing the fact of having performed Haj earlier as well as for Pilgrims intending to perform Hajj-e-Badal.

iv) Those with severe medical conditions such as Terminal Cancers, Advanced Cardiac, Respiratory, Liver, or Kidney diseases, infectious Tuberculosis disease, or Senility.

Note : (1) Physical disability of a person will not be construed as adverse physical health of a person.
(2) The persons with benchmark disabilities who cannot travel alone as certified by the Medical Authorities, applying for Haj, must be accompanied by an able-bodied person during all stages of Haj journey. He/She should be the blood relative of such person with special needs.
(3) Detailed health requirements for Haj Pilgrims, as specified by the Saudi Ministry of Health are available on the website of Saudi Health Ministry and HCoI.

v) Ladies not accompanied by Sharai Mehram; except Ladies above 45 years of age, who wish to go for Haj but do not have a Male Mehram and their school of thought (Maslak) permits, are allowed to travel in a group of four (4) or more ladies. The group of such ladies should remain four (4) or more at all stages of Haj journey. If any selected lady of the Cover expire after allotment of flight date, remaining ladies of the Cover will be allowed to proceed for Haj as exceptional case. CEO, HCoI is the Competent Authority to review and decide such cases. The decision taken in this regard shall be final and binding on all pilgrims.

vi) Ladies in the advanced stage of pregnancy, especially those who would be in such stage at the time of outbound flight to the KSA will have to follow the international flying norms. In such cases, they may be required to obtain Travel Fitness Certificate from the Medical Officer of the concerned Airlines.

vii) A person against whom any Court has issued an Order prohibiting him/her to travel abroad exists.

5. SUBMISSION OF PASSPORT:

5.1 The Haj Applicants are bifurcated in two Groups with regard to dates for submission of passport, which is as follows:

Group One :
All applicants from :
   a) Assam, Bihar, Jharkhand, Punjab, Tripura and West Bengal; and
   b) Reserved Category (age 70+ with Companion)
      shall submit downloaded copy of online HAF along with original passport and one photograph
      attached to the back of passport with adhesive tape.

NOTE : Submission of original passport along with HAF does not guarantee selection. If the number of applicants exceeds the State/ UT quota, selection will be done through Qurrah (draw of lots), even in these cases.

Group Two :
All selected applicants other than those covered in Group One above, shall submit downloaded copy of online HAF along with a self attested copy of passport. Those who get provisionally selected in Qurrah, must submit their original passport and one photograph, attached to the back of passport with adhesive tape within one week after Qurrah to their respective SHC. Failure to submit the passport by the specified date will lead to cancellation of provisional selection.

5.2 Extended date for submission of passport :
On specific request of the applicants of either Group One or Group Two (para 5.1 above), the date of submission of original passport will be extended up to 10th Shawwal, 1441 (H) in following cases;
   a) Non-resident Indians (NRI);  b) Frequent flyers;
   c) Umrah Pilgrims;  d) Officials;
   e) Visit to foreign countries on medical grounds, family visits etc.

The request for late submission of Passport should be made in writing citing valid reason supported by documentary proof including self-attested copies of passport, working / residence Visa, Employment letter etc. It may be noted that such extension will be permitted only to the individual concerned and not
to the co-applicants who must submit original passports by the specified dates. It may however be noted that Haj Visas will be obtained only after receiving passports of all applicants of a Cover. Failure to submit passport within the specified time will lead to cancellation.

NOTE : There shall be no extension in the last date for payments of Haj amounts.

5.3 Non – return of passport before Haj :
As a general rule, passport once submitted to HCoI will not be returned to selected pilgrims before Haj. In any case, passport having Haj Visa endorsed on it shall not be returned to any pilgrim under any circumstances.

6. HOW TO APPLY :
Applicants willing to make online Haj Application with the help of SHC or NGO can download specimen form from the website of HCoI hajcommittee.gov.in. HAF can be filled and submitted online at hajcommittee.gov.in or through Android Mobile App “HAJ COMMITTEE OF INDIA” available on Google Playstore.

i) Cover :
   a) Cover refers to the applicants applying together as a group. Only family members or close relatives should apply in a single Cover.
   b) The Cover Head shall be an adult Male only and he shall be responsible for payments of all the applicants included in the Cover.
   c) The Accommodation Category of all applicants applied in one Cover has to be same. All Pilgrims in a Cover shall have to travel together. In no case a Cover shall be split.
   d) If the Cover Head cancels his application for Haj, he should indicate name of another Male member from the Cover, as new Cover Head.
   e) If a Male applicant, who is "Mehram" of a Female applicant in the Cover, cancels his application, he must indicate the name of another Male member in the Cover, as "Mehram" of the said Female applicant along with their Sharai relationship. Otherwise application(s) of the Female applicant(s) shall also stand cancelled. Substitution of Mehram of a Female applicant by a Male member who is not a part of the Cover can be allowed only in case Haj Application of the original Mehram is cancelled due to unavoidable reasons such as Death, Medical reason etc.
   f) The size of the Cover shall be minimum 1 (one) and maximum 5 (five) adults + 2 (two) infants. (If the number of family members exceeds five, applications should be made in more than one Cover)

NOTES : 1) Infants are those Haj applicants who would complete 2 years of age by 9th September, 2020 or by the date of arrival of last inward Haj Charter Flight, whichever is earlier. Infants will be charged as per applicable expenses.

2) All applicants other than infants as defined above shall be treated as adult and shall be charged full Airfare. Haj Amount has to be paid by them accordingly.

ii) Cover Number :
Cover number is a unique computer generated number obtained from the IHPMS software, after verification of data entry of pilgrims by SHC. The SHC intimate the Cover number to the Cover Head. This Cover Number must be used by the Applicants as reference in all further correspondence. Pilgrims must obtain Cover Number from SHC as no HAF will be considered for Qurrah without Cover Number.

iii) Application :
   a) Haj Application can be made online at hajcommittee.gov.in or through android mobile app “HAJ COMMITTEE OF INDIA” (HCoI), which is available on Google PlayStore.
   b) Applicant’s latest photograph should be pasted on the downloaded copy of HAF.

iv) Proof of Residence :
If present address is same as recorded in passport, copy of passport will be sufficient and no other Note: The cost mentioned in the Guidelines are liable for change as per charges announced by the concerned agencies from time to time.
document will be required. In other cases self attested copy of any of the following has to be enclosed with the duly filled downloaded copy of HAF:-

1) Aadhar Card  
2) Bank Pass Book  
3) Election Commission Photo ID Card  
4) Utility bill for the last 3 months of:  
   a) Electricity Bill  
   b) Telephone Bill (Land-line)  
   c) Water Bill  
   d) Gas Connection Bill  

v) Non refundable Processing Fee:  
For each applicant, other than infant, a non-refundable processing fee of Rs. 300/- is to be paid  
(a) online at hajcommittee.gov.in; or  
(b) at any branch of State Bank of India into HCoI's A/C No. 35398104789 "HAJ PILGRIM PROCESSING FEE"; or  
(c) at any branch of Union Bank of India into HCoI's A/C No. 318702010406010 "HAJ PROCESSING FEE ACCOUNT".  
For payment at any Bank branch, use pink colour pay-in-slip available at the Google Playstore. The same can also be downloaded from website of HCoI hajcommittee.gov.in.  
NOTE: Rs. 200/- out of the non-refundable processing fee will be paid to SHCs.

vi) The name and other particulars of the nominee, who has to be contacted in case of exigencies in India / KSA should be recorded distinctly at the appropriate place in the HAF. The nominee should be a close relative of the applicant, because such nominee will receive any refund/payment due, on account of the deceased pilgrim.

vii) The option for accommodation category should be recorded carefully as the option once exercised will not be changed. The approximate amounts in Saudi Riyals spent on each pilgrim in Saudi Arabia (other than Airfare) for Haj - 2019 is as under:

<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>Items of Expenditure</th>
<th>NCNTZ Rate (in SR)</th>
<th>NCNTZ Rate (in INR)</th>
<th>Azizia Rate (in SR)</th>
<th>Azizia Rate (in INR)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Accommodation Makkah Al-Mukarramah</td>
<td>4,500.00</td>
<td>84,015</td>
<td>2,300.00</td>
<td>42,941</td>
</tr>
<tr>
<td>2.</td>
<td>Accommodation Madinah Al-Munawwarah:</td>
<td>800.00</td>
<td>14,936</td>
<td>800.00</td>
<td>14,936</td>
</tr>
<tr>
<td></td>
<td>A) Within Markaziyah Area</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>B) Outside Markaziyah Area</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td>Bus Transportation - Azizia</td>
<td>-</td>
<td>-</td>
<td>188.00</td>
<td>3,510</td>
</tr>
<tr>
<td>4.</td>
<td>Azizia Bus Service Provider</td>
<td>-</td>
<td>-</td>
<td>27.25</td>
<td>509</td>
</tr>
<tr>
<td>5.</td>
<td>Additional Service Charges Mak-Mad / Mad-Mak Buses</td>
<td>45.00</td>
<td>840</td>
<td>45.00</td>
<td>840</td>
</tr>
<tr>
<td>6.</td>
<td>Insurance Charges</td>
<td>15.00</td>
<td>280</td>
<td>15.00</td>
<td>280</td>
</tr>
<tr>
<td>7.</td>
<td>1% additional accommodation Rentals as per Saudi Rules</td>
<td>23.00</td>
<td>429</td>
<td>23.00</td>
<td>429</td>
</tr>
<tr>
<td>8.</td>
<td>Transportation Charges Inside Mashaer Region Payment to United agencies towards Tawafa establishment service charges</td>
<td>1,628.00</td>
<td>30,395</td>
<td>1,628.00</td>
<td>30,395</td>
</tr>
</tbody>
</table>
### Miscellaneous Dues:

<table>
<thead>
<tr>
<th>Item</th>
<th>Cost</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>I) Establishment / Documents Charges</td>
<td>Rs. 400/-</td>
<td></td>
</tr>
<tr>
<td>ii) Orientation / Training Programme Charges (SHC)</td>
<td>Rs. 100/-</td>
<td></td>
</tr>
<tr>
<td>iii) Handling Charges (SHC)</td>
<td>Rs. 150/-</td>
<td></td>
</tr>
<tr>
<td>iv) Supporting Arrangements (SHC)</td>
<td>Rs. 200/-</td>
<td></td>
</tr>
<tr>
<td>v) Donation for Haj Houses</td>
<td>Rs. 150/-</td>
<td></td>
</tr>
</tbody>
</table>

Total Miscellaneous Dues = Rs. 1,000/-

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### Haj Expenses:

<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>Description</th>
<th>Cost</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>9.</td>
<td>Charges as per additional service agreement</td>
<td>1,050.00</td>
<td>19,604</td>
</tr>
<tr>
<td>10.</td>
<td>Supply of 5 Lit. Zam Zam Can</td>
<td>10.00</td>
<td>187</td>
</tr>
<tr>
<td>11.</td>
<td>Over heads / Contingencies per Pilgrim in the Kingdom of Saudi Arabia &amp; India</td>
<td>100.00</td>
<td>1,867</td>
</tr>
<tr>
<td>12.</td>
<td>Train Fare</td>
<td>500.00</td>
<td>9,335</td>
</tr>
<tr>
<td>13.</td>
<td>Naqaba Sayyarat</td>
<td>10.00</td>
<td>186.70</td>
</tr>
<tr>
<td>14.</td>
<td>Excess Luggage Charges</td>
<td>50.00</td>
<td>934</td>
</tr>
</tbody>
</table>

**Total Sr. No. 1 to 14** = 8,731.00

<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>Description</th>
<th>Cost</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>15.</td>
<td>5% VAT on the Total payment in Saudi Riyal (Sr. No. 8 to 14)</td>
<td>167.40</td>
<td>3,125</td>
</tr>
<tr>
<td>16.</td>
<td>Service charge on each transaction on e-path</td>
<td>30.00</td>
<td>560</td>
</tr>
<tr>
<td>17.</td>
<td>Bed Charges in Mina Tent (inclusive VAT)</td>
<td>178.50</td>
<td>3,333</td>
</tr>
</tbody>
</table>

**Total Sr. No. 1 to 17** = 9,106.90

<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>Description</th>
<th>Cost</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>18.</td>
<td>Cash amount in Saudi Riyal to be paid to the Pilgrims before departure @ Rs. 18.6056 per Saudi Riyal</td>
<td>2,100.00</td>
<td>39,072</td>
</tr>
</tbody>
</table>

**TOTAL** = 11,206.90

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### VAT Calculation:

- **Sr. No. 1 to 14**: 8,731.00 x 5% = Rs. 436.55
- **Sr. No. 8 to 14**: 167.40 x 5% = Rs. 8.37
- **Sr. No. 1 to 17**: 9,106.90 x 5% = Rs. 455.35
- **Sr. No. 15**: 167.40 x 5% = Rs. 8.37

**Total VAT** = Rs. 948.54

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### Service Charges:

<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>Description</th>
<th>Cost</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>19.</td>
<td>Train Fare</td>
<td>500.00</td>
<td>9,335</td>
</tr>
<tr>
<td>20.</td>
<td>Naqaba Sayyarat</td>
<td>10.00</td>
<td>186.70</td>
</tr>
<tr>
<td>21.</td>
<td>Excess Luggage Charges</td>
<td>50.00</td>
<td>934</td>
</tr>
</tbody>
</table>

**Total Sr. No. 1 to 17** = 9,106.90

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### Bed Charges in Mina Tent (inclusive VAT):

- **Total Sr. No. 1 to 17**: 9,106.90
- **VAT**: Rs. 455.35
- **Total**: 9,106.90 + 455.35 = Rs. 9,562.25

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### Total Amount Paid by Haj Pilgrims:

- **Total Amount**: Rs. 11,206.90
- **VAT**: Rs. 948.54
- **Total**: Rs. 12,155.44

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### Missions' Dues:

<table>
<thead>
<tr>
<th>Mission</th>
<th>Cost</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Establishment / Documents</td>
<td>Rs. 400/-</td>
<td></td>
</tr>
<tr>
<td>Orientation / Training</td>
<td>Rs. 100/-</td>
<td></td>
</tr>
<tr>
<td>Programme Charges (SHC)</td>
<td>Rs. 150/-</td>
<td></td>
</tr>
<tr>
<td>Handling Charges (SHC)</td>
<td>Rs. 200/-</td>
<td></td>
</tr>
<tr>
<td>Supporting Arrangements</td>
<td>Rs. 150/-</td>
<td></td>
</tr>
</tbody>
</table>

**Total**: Rs. 1,000/-
viii) Correct address should be indicated in the HAF. False declaration will lead to rejection of application and forfeiture of the amounts deposited.

ix) Applicants should give their own valid mobile number in HAF and not of any other person, especially any agent on which they will be able to receive the SMS's and alerts sent by HCoI, besides Voice Calls and Messages will be forwarded on registered mobile No. from time to time. This mobile number must be authorized to receive SMS’s and alerts sent by HCoI, by proper intimation to Do Not Disturb (DND) registry.

x) In the HAF, the details of Cover Head’s Account maintained in a bank having IFSC Code must be furnished to facilitate refund, if any, as refund shall be processed electronically i.e. through RTGS / NEFT only. A cancelled blank cheque or copy of first page of bank passbook, is to be enclosed in support.

xi) Solemn Declaration:

xii) Enclosures:

With duly filled online HAF, the applicants shall enclose self-attested copies of following documents:

a) Original Passport / Copy of passport, as applicable (see para 5.1 on page no. 2).

b) Proof of address [see para 6 (iv) on page no. 4].

c) Copy of first page of bank passbook or Cancelled blank cheque.

d) Pay-in-slip indicating payment of processing fee.

e) Photograph.

xiii) Envelope containing duly filled online HAF of selected pilgrim(s) should be superscribed as "Application for Haj 1441 (H) - 2020 (C.E.)" and submitted / sent so as to reach the Executive Officer of the SHC concerned on or before 15th January, 2020.

xiv) If the HAF is submitted without the enclosures and documents, required as per these Guidelines, it shall be treated as incomplete and shall be summarily rejected.

7. RESERVED CATEGORY:

7.1 Conditions:

i) Only those applicants shall be eligible for Reserved Category, who have NEVER performed Haj in their entire life time, either through Haj Committee of India or Private Tour Operator or by any other means (but excluding official Haj duty which exclude deputation as KuH).

ii) In case the number of applications under Reserved Category received in a State/UT, exceeds the quota allocated to the State/UT, then Qurrah (draw of lots) will be conducted within the Reserved Category. Therefore, even in Reserved Category, no applicant can claim selection as a matter of right.

iii) The Reserved Category applicants shall submit a Solemn Declaration in the given format on plain paper with signature.

iv) Registration under the Reserved Category, shall be final only after the details and documents etc. furnished by the applicant have been verified by the SHC and HCoI.

7.2 Reserved Category: 70+ Applicants:

i) An applicant who completes 70 years or more as on 31st May, 2020 (i.e. applicants who were born on or before 31st May, 1950), along with ONE companion will be registered under this category.

ii) Companion is a MUST and no 70 + applicant alone will be registered under this category. For two 70+ pilgrims in a single cover, two companions shall be allowed.

iii) The companion should be an immediate relative namely Husband/ Wife/ Brother / Sister / Son / Daughter or Grandson / Granddaughter or Son-in-law / Daughter-in-law or Nephew / Niece. No other relation will be allowed to travel as companion.

iv) Neither 70+ pilgrim, nor his / her companion will be allowed to travel alone. If the application of the 70+ pilgrim is cancelled for whatever reason, the application of the companion shall get cancelled automatically. Substitution of companion by a person who is
not a part of the Cover can be allowed only in case of death of original companion. However, a companion will be allowed to travel for Haj in case of death of 70+ applicant or lady pilgrim, if the death occur after allotment of Flight Date. CEO, HCol is the Competent Authority to review and consider such cases and his decision shall be final and binding on all affected Repeater Haj Applicants.

NOTE : The benefit of Reserved Category will not be applicable to invalid applications. In case a Cover comprises pilgrims falling under Reserved Category and General Category, the Cover shall be registered under General Category.

WARNING :
IN THE FOLLOWING CASES, ALL APPLICATIONS SHALL BE CANCELLED AT ANY STAGE OF HAJ APPLICATION PROCESSING. SUCH AN APPLICANT SHALL NOT BE ALLOWED TO PROCEED FOR HAJ AND SHALL BE OFF-LOADED EVEN AT THE EMBARKATION POINT. THE ENTIRE AMOUNT DEPOSITED BY SUCH APPLICANTS SHALL BE FORFEITED. BESIDES, SUCH APPLICANTS MAY ALSO BE PROSECUTED:-

I) AN APPLICANT WHO HAS DECLARED WRONG ADDRESS, OR HAS APPLIED MORE THAN ONCE IN ONE OR MORE STATE / UNION TERRITORY FOR HAJ-2020.

II) AN APPLICANT OF GENERAL CATEGORY WHO FURNISHED FALSE INFORMATION OR CONCEALED THE FACT OF HAVING ALREADY PERFORMED HAJ THROUGH HCol.

III) AN APPLICANT OF RESERVED CATEGORY WHO FURNISHED FALSE INFORMATION OR CONCEALED THE FACT OF HAVING ALREADY PERFORMED HAJ THROUGH HCol OR PRIVATE TOUR OPERATOR OR BY ANY OTHER MEANS.

8. SUBMISSION OF HAF AND CLOSING DATE :

8.1 Online Submission :
   i) Detailed instructions are given on HCol’s website hajcommittee.gov.in.

   ii) Guidelines for Haj 1441 (H) – 2020 (C.E.) will be applicable for all applicants.

   iii) SHC will scrutinize and verify the details of HAF filled online before generating Cover number.

   iv) All selected pilgrims must submit downloaded copy HAF with documents to SHC alongwith passport and other required documents on or before 15th January, 2020.

8.2 Closing Date :
The closing date for submission of HAF shall be 10th November, 2019.

9. SCRUTINY OF HAJ APPLICATION FORMS BY SHC :

9.1 The SHC shall ensure that the online HAF is complete in all respects and is accompanied by requisite enclosures / documents etc. as enumerated in para 6 (xii). Acknowledgment shall be issued to the Cover Head. The applications must be verified and signed by the Executive Officer of SHC who shall also verify the proof of residence and certify that the applicant is eligible to register under the concerned State/Union Territory quota.

9.2 SHC’s shall verify the data already entered and endorse the same. The HAF alongwith requisite documents shall also be uploaded on the IHPMS in case the pilgrim(s) has not uploaded the requisite documents. Thereafter, acknowledgment shall be issued to the Cover head. The endorsement will be treated as certification by the Executive Officer of SHC.
10. **QUOTA:**

Government of India fixes the Quota of HCoI in accordance with the Annual Bilateral Agreement with the Kingdom of Saudi Arabia. After deducting Haj Seats for Khadimul Hujjaj and Government Reserved Quota, remaining Haj Seats are distributed amongst all States/U.Ts. in proportion to their Muslim Population, as per 2011 Census. The quota allocated to HCoI shall be distributed as per the policy of distribution of Quota at various stages finally adopted for Haj - 2020, which is as under :-

Stage - I
Out of total number of Quota allocated to India in the Agreement between the Kingdom of Saudi Arabia and Government of India, the Haj quota sharing between HCoI and PTOs for Haj 2019 shall remain in the ratio as decided by the Government of India.

Stage - II
Out of total number of Quota allocated to Haj seats specified for Government Quota (500) and Khadimul Hujjaj (625) shall be subtracted. The remaining seats shall be distributed across all the States and Union Territories proportion to their Muslim population.

Stage - III
The distribution of Haj Seats to various States and Union Territories shall proceed as per the current Haj policy through Qurrah (Draw of lots). In case there are surplus Haj seats generated by under-utilized quota of certain States, these Haj seats shall be distributed as provided in Stages IV and V.

Stage - IV
The surplus seats shall first be utilized for providing upto 500 seats for Mehram. HCoI shall publish a Circular in this regard. In case, some Haj seats still remain unutilized after this, upto 2000 seats will be allocated to the Uts of Jammu & Kashmir and Ladakh as per special measure. The remainder of the surplus Haj seats shall be distributed among those States and Union Territories which have received 500 or less Haj Application Forms (HAF) but have not been able to satisfy all the applicants, in ascending order of the number of applicants. For the States / Union Territories, where there is a marginal increase in number of applications by upto 5%, quota restricted to 500 seats shall be provided.

Stage - V
The remainder of the surplus Haj seats after Stage IV (if any) shall be allocated to the States and Union Territories in proportion to the number of applications received.

NOTE: 1) Any change in the above policy regarding distribution of Haj Seats at the specific stage shall be decided later on as per Ministry’s Guidelines.

2) Pilgrims must note that in case the HCoI Quota increases with the condition that the pilgrims will be accommodated outside the traditional boundaries of Mina, all such additional pilgrims shall be accommodated outside the traditional boundary in Mina.

11. **QURRAH:**

Qurrah refers to computerized draw of lots. In the States/Union Territories where the number of Haj Applications received exceeds their quota, pilgrims shall be selected provisionally by Qurrah conducted on the Covers. The Qurrah shall be conducted by the respective SHC on the IHPMS software which is maintained on the server of HCoI. The date and other details of Qurrah shall be publicized through media by the SHC concerned. Immediately after Qurrah, the SHC concerned shall widely publicize the list of selected pilgrims in local media and shall also intimate the provisionally selected pilgrims of their selection.

12. **PRINCIPLES OF QURRAH:**

A) Order of Priority:

The seats allocated to each State/UT shall be allotted to the applicants of that State/UT, in the following order of priority:

1) Reserved Category (Age 70+ applicants along with companion),
2) General Category
B) (i) If the number of applications under Reserved Category exceeds the quota, then pilgrims will be provisionally selected by Qurrah conducted amongst the applicants of Reserved Category. The remaining applicants of this category shall be put under Reserved Wait List RWL, in the order assigned by Qurrah. Then Qurrah will be conducted amongst the General Category applicants and they will be put under General Wait List GWL, in the order assigned by Qurrah.

(ii) If the number of applications under Reserved Category is less than the quota, all such applicants shall be provisionally selected. Then pilgrims will be provisionally selected by Qurrah conducted amongst the applicants of General Category. The remaining applicants of General Category will be put under General Wait List GWL, in the order assigned by Qurrah.

13. SELECTION FROM WAITING LISTS:

i) When seats become available due to cancellations or otherwise, the applicants in the wait list of that State/UT shall be provisionally selected strictly in the serial order, first the applicants of RWL followed by GWL strictly in the serial order. There shall be no jumping in the wait list.

ii) Provisional selection shall be made only for complete Covers and in no case a Cover shall be split.

iii) HCoI shall intimate selections against cancellations to SHCs who shall inform the selected applicants.

iv) The last waiting list shall be released 10 days before departure of last outbound Haj Charter Flight. Thereafter, all waiting list shall be scrapped. Those who pay full amount shall only be considered. No wait-list without payments will be considered.

14. PAYMENTS AND CONFIRMATION:

A) Bank Reference Number:
All provisionally selected pilgrims will be allotted a unique bank reference number which shall be communicated by the SHC in the provisional selection letter. For depositing Advance and Balance Haj Amount, this number must be quoted compulsorily.

B) Payment:
Payment is to be made:
- online at hajcommittee.gov.in; or
- at any branch of State Bank of India into HCoI’s “Haj Pilgrim Money A/C Collection (Fee Type 25) A/C No. “32175020010” ; or
- at any branch of Union Bank of India into HCoI’s “Haj Amount Account” A/C No. “318702010406009”

For payment at Bank branch use Green colour pay-in-slip available at the Google Playstore. The same can also be downloaded from the website of HCoI hajcommittee.gov.in. No Bank draft / cheque / cash shall be accepted by the HCoI.

C) Advance Haj Amount:
All the provisionally selected pilgrims shall pay Rs.81,000/- (Advance Haj Amount-Rs.80,000 plus Miscellaneous Dues-Rs1,000).

D) Confirmation:
After depositing the amount of Rs.81,000/-, the provisionally selected pilgrims shall submit a copy of the pay-in-slip along with Medical Screening and Fitness Certificate (as per format available in the Guidelines) to the concerned SHC within one week of Qurrah. Pilgrim’s selection shall be confirmed by the HCoI upon uploading of HAFs along with pay-in-slip, Medical Screening and Fitness Certificate and their essential documents by SHC and receipt of Passport, after due verification. This applies to both Group One & Group Two applicants. In case the pay-in-slip along with Medical Screening and Fitness Certificate is not submitted the Haj seat shall stand cancelled.

E) Balance Haj Amount:
- i) HCoI shall disburse SR 2100/- in cash to each pilgrim at the Embarkation Point. The foreign exchange rate for the SR 2100/- is determined through tender floated by HCoI for this purpose. Further, the payments for accommodation, Qurbani (Adahi Coupons), Transportation, and other Miscellaneous items in KSA are also to be remitted in SR by HCoI. Depending on the exchange rate applicable for the disbursal/ expenditure in SR, Air-fare,
taxes etc., the amount payable per pilgrim will be determined accommodation category-wise. An announcement will be made in this regard through media, website of HCoI, SHCs etc. The balance Haj Amount (total amount payable minus advance Haj amount) will be collected in two instalments. Rupees One Lakh Twenty Thousand (Rs. 1,20,000/-) shall be collected in the first instance by end of the March 2020 and the remaining balance amount will be collected by the stipulated date upon finalization of bank and fixation of rate of Saudi Riyal in terms of Indian Rupee. The date to be announced subsequently. Failure to make the payments by due date will lead to cancellation of Haj seat. The break-up of the total amount collected for Haj - 2019 is given on page 4 & 5.

ii) In case of foreign exchange fluctuations resulting in increase in expenditure incurred, the same shall be recovered either from the SR 2100/-, disbursed at the time of departure, or a separate announcement will be made by HCoI requesting the pilgrims to deposit more money.

iii) HCoI has completely computerized the Haj Pilgrims’ Movement System including booking of Haj Seat at Embarkation Point. The payment particulars are reflected in this System for every Pilgrim. Seat in the flight will not be booked unless the applicable payments for entire cover are received by HCoI within the specified dates and are reflected in the System.

F) Making payment does not guarantee Haj Seat:

The applicants have to abide by all the Guidelines and give complete and true information. If an applicant gets provisional / confirmed status on the basis of wrong, false or incomplete information / document, then, upon detection, the pilgrimage of such applicant can be cancelled at any stage of Haj Application processing and movement, even at the Embarkation Point. Hence merely making payment of Haj amount does not guarantee Haj.

G) Visa Fees:

As per prevailing Saudi Haj Authorities rules, those who have visited Saudi Arabia for the purpose of performing Haj earlier are Haj Repeaters. SR. 300/- is being charged for grant of Haj Visa from all Pilgrims including Haj Repeaters.

15. CANCELLATION:

i) If a selected applicant wants to cancel his / her journey on any ground he/she should submit a letter in the prescribed format to concerned SHC.

ii) After receipt of requests through SHC, cancellations shall be marked in IHPMS by HCoI.

iii) Once cancellation is marked, it will NOT be revoked on any ground.

iv) If any provisionally selected applicant fails to submit either passport or payment or both within prescribed dates, his/her selection will be summarily cancelled.

v) Refunds on account of cancellations will be governed as per para 26 of these Guidelines.

16. ACCOMMODATION:

16.1 R. A. S. (Reserved Accommodation Scheme):

As per Saudi Regulations, accommodation has to be arranged for the pilgrims in advance through CGI. The space entitlement per pilgrim is 4 sq. meters.

16.2 Makkah Accommodation: For Haj - 2020, there are two categories of accommodation in Makkah Al-Mukarramah viz. Category Azizia : Azizia area and Category NCNTZ : Away from Haram Shareef at a distance of 1.5 kms to 2 kms, (1km. from the outermost periphery of Haram Shareef). The Pilgrims are required to indicate their option in the HAF. The option once exercised shall be final and irrevocable. The accommodation particulars and charges for the two categories of similar standard at distant locations are as follows:
Category Azizia: Azizia area (with transport and kitchen facility to and from Haram Shareif)

Azizia area is in Makkah Mukarramah is located about 7-8 kms from the outermost periphery of Haram Shareif. Pilgrims opting for this category will be accommodated in Azizia or similar localities. The amount charged for Azizia category, inclusive of transportation during Haj - 2019 was SR 2515 per pilgrim.
Features of accommodation facilities in Azizia Area:

1) Kitchen Facility
2) A/C low rise buses available 24 hrs. to and from Haram Shareif.
(b) **Category NCNTZ (Non Cooking Non Transport Zone)**: Away from Haram Shareif at a distance of 1.5 km. to 2 kms. (1km. away from the outermost periphery of Haram Shareif) (without transport and without kitchen facility)

Accommodation in this category will be provided within a distance of 1.5 km. to 2 km. away from Haram Shareif (1km. away from the outermost periphery of Haram Shareif) as shown in the following map. Also, the area near Haram Shareif is undulating and sloppy :-

As the shape of Haram Shareif is very large and uneven, in some locations, the distance from outermost periphery to Kaaba would be additional 500-1000 meters. Pilgrims have to either walk from their buildings to the Haram Shareif or use taxi on their own expense, which is hardly available. Cooking has been strictly prohibited in the buildings under this category as per the instructions of Saudi Authorities. Therefore, NO KITCHEN FACILITY is available in this category. The pilgrims have to make their own arrangements for meals by purchasing from restaurants, hotels, etc. The amount charged for this category during Haj - 2019 was SR 4500 per pilgrim. Due to ongoing construction work near Haram Shareif, very few accommodation buildings are available in this Category. In Haj - 2019, around 25,000 pilgrims opted for this category whereas only 15772 accommodation units could be procured. In case, if more applicants opt for Category NCNTZ, the selection shall be done through Qurrah. [During Haj-2019, only 63% pilgrims of the total applicants who opted this Category got accommodated in the said Category]. Differential of accommodation rentals were refunded to the remaining pilgrims.
Note:
i) Besides absence of kitchen, there are neither special / extra facilities in accommodation units for pilgrims of Category NCNTZ nor any preferential treatment during the stay in Madinah and Mina / Arafat / Muzdalifa.

ii) In case of non-availability, accommodation can be hired in altogether new category and allotted to the pilgrims who opted any of the above two categories.

iii) Qurrah for accommodation:
   In case the number of units available in a category is less than the demand, allotment shall be made through Qurrah. The remaining pilgrims shall be accommodated in the next category available. The charges will be as per the category actually allotted.

16.3 Madinah Accommodation:

Efforts shall be made to hire accommodation to all pilgrims of HCoI within Markaziya Area, which is located from immediate outermost periphery of Haram Shareef (Masjid-e-Nabavi) to the distance of 500 meters approx. i.e. within first Ring Road of Haram Shareef. Accommodation rentals from all pilgrims shall be collected as per Markaziya Area.

Pilgrims must know in their own interest that Accommodation arrangements in Madinah Munawwarah is made on “On The Spot” basis. Adillah Establishment is the local Saudi Authority for making accommodation arrangements etc. for pilgrims' in Madinah Munawwarah. The accommodation capacity of each building is earmarked as per the accommodation units available in a particular building and rooms are allotted to a group (and not Cover) in terms of capacity of each available room/s in that building/s. To utilize all accommodation units, sometimes pilgrims are segregated as ladies and gents and accommodated separately. This is done only upon arrival of pilgrims in buses and there is no provision of advance allotment of accommodation to a particular pilgrim. Therefore, it is obvious that some pilgrims may not get accommodation in Markaziya area or vice-versa. In such scenario, accommodation may be allotted outside Markaziya area (outside 1st Ring Road) but not beyond a distance of 1000 meters. The buildings located outside 1st Ring Road are very old structure. Despite of valiant efforts, some pilgrims may get accommodation in these old buildings. Kindly note that being a practicing Muslim one would never dare to shout or use abusive words while he is in the lanes of Madinah Munawwarah.

With great efforts, 60% of the Haj Pilgrims are accommodated in Markaziya area. The allotment of accommodation in Madinah Munawwarah is the result of complex interplay of many factors like flight date, date of arrival in Madinah Munawwarah, the building group responsible for accommodation on the particular day, availability of rooms among hotels hired by the building group. Aqad (contract) number, Maktab number etc.

16.4 Accommodation facilities:
The accommodation hired in holy cities has the facilities as prescribed by the KSA's Regulations. The space entitlement for each pilgrim is 4 sq meters only and each pilgrim shall be provided with a mattress and a pillow. The rooms will be air-conditioned. The supply of Zam Zam to each building is by the Saudi Authorities as per their norms. Building owner's staff is responsible for maintenance and cleanliness of the premises. The pilgrims have to share the room, kitchen (only in Category Azizia), toilets and wash room facilities with other pilgrims in all categories both at Makkah and Madinah. Size of a room may vary from 1 person to 20 persons. A single toilet has to be shared by not more than 12 pilgrims and not more than 30 pilgrims have to share a single kitchen with one Gas Cylinder and one Stove as per Saudi norms (only in Category Azizia : Azizia Area). IT MAY ALSO BE NOTED THAT KITCHEN IS NOT PROVIDED IN BUILDINGS (i) IN Category-NCNTZ IN MAKKAH AND (ii) IN MADINAH. As stated in para 16.2 (a) above cooking is strictly prohibited in Category-NCNTZ. As per the Saudi Arabian rules, elevators are provided only in the buildings having more than four storeys. Although it has been decided to hire buildings having lift facility, some of the pilgrims may be required to stay in second, third or fourth storey with no lift facility. HCoI shall request CGI to preferably accommodate all the aged pilgrims on the ground or first floor.

Note: In Category Azizia : Azizia Area, gas connection shall also be provided wherever allowed. However, pilgrims have to refill the gas cylinder at their own cost, after second refill.
16.5 Exempted Category:
The respective Rubat Authorities shall submit “Tasreeh” to CGI on or before 28th February, 2020. HCol will intimate the Rubat Authorities regarding approval of “Tasreeh” and authorized capacity upon its receipts from CGI. CGI shall confirmed and intimate the “Tasreeh” and authorised capacity of the Rubat to HCol. HCol will ask the concerned Rubat to furnish the list of pilgrims duly selected by them for providing accommodation in their Rubats within the stipulated time. In case of any delay on the part of Rubat Authorities, HCol shall not be responsible and the and the pilgrims concerned will be booked under R.A.S. HCol shall hire accommodation units for such pilgrims. If any “Tasreeh” is received from CGI, Jeddah after due date, HCol will not be entertain the same and the pilgrims will suffer.

Note: All the Rubat Authorities are advised to register their Tasreeh on e-path system or issue of Tasreehin their favour, failing which there may difficulties arise in getting Haj visa for Haj-1441 (H) 2020.

16.6 Accommodation in Mina:
Mina is a valley with limited space and pilgrims have to share their living space with many others inside large tents. Pilgrims have to stay in Mina for 5-6 days. Arrangements in Mina are made through Tawafa Establishments (Moallims) and each Tawafa Establishment (Moallim) accommodates around 5000 pilgrims in his tents. Space is extremely scarce in Mina and pilgrims should carry only essential baggage with them. As per the KSA norms, a pilgrim is given space of 0.93 sq. mtrs. only just enough to place a 6x2.5 feet mattress laid on the floor (no beds are available). Pilgrims accommodated outside the traditional boundaries of Mina should be provide 100% Metro Train facility.

16.7 Qurbani (Adahi):
Islamic Development Bank (IDB) is the only body authorized by the Government of KSA to perform Qurbani for Haj Pilgrims. Pilgrims should not fall prey to the fraudsters in the name of Qurbani. Adahi through Islamic Development Bank (IDB) will be arranged by HCol for the Covers who opt for it (all pilgrims of a Cover have to opt together). Option once exercised shall not be revoked. However, If the pilgrims mark Adahi (Opted) in HAF but balance amount is shown in IHPMS against their Cover in respect of Adahi payment, then the Adahi option will be marked as (Not Opted) and vice-a-versa. HCol reserves the Right to change Adahi option.

17. MEDICAL SCREENING, VACCINATION AND TRAINING:
As per KSA norms, medical check-up report of the pilgrims is mandatory. In order to ensure that only healthy pilgrims proceed for Haj, medical screening is to be done in two steps as follows:

17.1 Step One : Fitness Certificate:
The first step medical screening is at the stage of selection. Every selected pilgrim should fill in the medical history and obtain Medical Screening and Fitness Certificate from a registered Medical Practitioner MBBS / Government Doctor, in the specified format. This certificate is to be submitted to the SHC alongwith pay-in-slip of Advance Haj Amount.

Physical disability of a person will not be construed as adverse physical health of a person.

17.2 Step Two : Health, Vaccination & OPD Booklet:
Subsequently, after selection, the Health, Vaccination & OPD Booklet has to be filled in after thorough check-up and vaccination.

Health, Vaccination & OPD Booklet:
Every selected pilgrim shall be provided Health, Vaccination & OPD Booklet by the SHC upon submission of Passport and Pay-in-Slip for Rs.81,000/-. Every selected pilgrim should himself fill in the medical history, get himself examined and obtain Medical Screening and Fitness Certificate from a registered Medical Practitioner MBBS / Government Doctor on the Health, Vaccination & OPD Booklet. The medical history of the selected pilgrims is recorded in the Health, Vaccination & OPD Booklet, to
facilitate treatment, especially in case of emergencies. In their own interest, the selected pilgrims must bear the Health, Vaccination & OPD Booklet in their possession.

17.3 Vaccination:

17.3.1 Meningitis / Quadruple Inoculation (ACYW135):
All selected pilgrims (of age more than 2 years) are required to possess a certificate of inoculation of single dose of cerebrospinal Meningitis vaccine. Pilgrims, therefore, must get themselves inoculated against Meningitis and obtain vaccination certificate on the Health, Vaccination & OPD Booklet before proceeding for the Embarkation Point. The certificate should be signed by District Health Officer. Incomplete and bogus certificates shall not be entertained. HCoI also makes arrangement every year at Haj House in Mumbai for inoculation and issue of certificate to individual pilgrim after getting them examined by a Medical Officer. Similarly, the SHCs and District Administration make such arrangements for inoculation of the pilgrims in their respective State/Union Territories throughout the country. Vaccination Camps shall be organized from 15.01.2020 till 31.01.2020 for inoculation of Haj Pilgrims.

17.3.2 Oral Polio Vaccination:
It is mandatory for all the pilgrims to receive Oral Polio Vaccine six weeks before start of Haj journey and obtain the Oral Polio Vaccination certificate from the concerned health authorities on the Health, Vaccination & OPD Booklet. They will be given another dose of Oral Polio Vaccine at the time of their disembarkation in the KSA.

17.3.3 For obtaining Haj Visa, the information about pilgrims having got vaccinated is required to be submitted along with passport mandatorily to the Royal Consulate General of Saudi Arabia, failing which Haj Visa will not be endorsed.

17.4 Training and Orientation:
It is necessary that every selected pilgrim attends the training camps and follows instructions given therein. The details of training undertaken are to be mentioned in the Health, Vaccination & OPD Booklet in the space provided for it.

18. EMBARKATION POINTS:
Embarkation Point for a particular pilgrim is decided on the basis of present residential address given in the HAF and not the address mentioned in the passport. For Haj-2020, the pilgrims will be charged Airfare on actual basis as decided through tender by MoCA. However, Pilgrims can choose the nearest economical Embarkation Point (EP), if they so desire as per the following table. The last year's actual basic fare(including Airport charges and services tax) indicated in the following table are only for Guidance of the Pilgrims. Please note that these fares are only indicative and actual Airfare for Haj-2020 may differ from these depending on the rate discovered through Air Charter bidding. No change of Embarkation Point is permissible, however, in case of number of passengers travelling from an Embarkation Point goes above or below the economic operation of the Air Charter services, the HCoI reserves the right to re-allocate the passengers to any other Embarkation Point in the interest of smooth Air Charter operations. The Embarkation point shall also be the disembarkation point on return journey. There shall be one Embarkation Point for a Cover. The pilgrims have to choose the Embarkation Point as specified in column no.3 and 4 in front of their district and has to pay accordingly.

Embarkation Points in terms of distance of State/Districts from a particular Embarkation Point are as follows.

[Example] : Pilgrims of Srinagar have to choose Embarkation Point between Srinagar and Delhi. If they choose Srinagar, then Airfare will be approximately Rs.94,000/- per person and if they choose Delhi then the Airfare will be approximately Rs.68,513/- per person. Pilgrims of Srinagar shall not select any other Embarkation Point except Srinagar or Delhi. Embarkation Point once selected can not be changed later on as tendering will be done accordingly.
<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>State/U.T./Districts Covered</th>
<th>Embarkation Point (Optional) with Haj-2019 Airfare (including 5% GST &amp; Taxes [UDF/PSF/Saudi])</th>
<th>Embarkation Point (Basic) with Haj-2019 Airfare (including 5% GST &amp; Taxes [UDF/PSF/Saudi])</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Jammu &amp; Kashmir.</td>
<td>NEW DELHI Rs.68,513/-</td>
<td>SRINAGAR Rs.94,000/-</td>
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<tr>
<td>2</td>
<td>Assam, Meghalaya, Manipur, Arunachal Pradesh &amp; Sikkim.</td>
<td>KOLKATA Rs.92,673/-</td>
<td>GUWAHATI Rs.1,12,467/-</td>
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<td>3</td>
<td>Jharkhand.</td>
<td>KOLKATA Rs.92,673/-</td>
<td>RANCHI Rs.1,04,650/-</td>
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<tr>
<td>4</td>
<td>Bihar.</td>
<td>KOLKATA Rs.92,673/-</td>
<td>GAYA Rs.1,08,725/-</td>
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<tr>
<td>5</td>
<td>Madhya Pradesh (Alirajpur, Badwani, Burhanpur, Dewas, Dhar, Indore, Jhabua, Khandwa, Khargone, Mandsaur, Neemuch, Ratlam &amp; Ujjain Districts)</td>
<td>MUMBAI Rs.67,843/-</td>
<td>BHOPAL Rs.80,231/-</td>
</tr>
<tr>
<td>6</td>
<td>Madhya Pradesh (Anuppura, Ashok Nagar, Betul, Bhind, Bhopal, Datiya, Chhatarpur, Damoh, Dindori, Guna, Gwalior, Harda, Hoshangabad, Jabalpur, Katni, Morena, Narshingpur, Panna, Raisen, Rajgarh, Rewa, Sagar, Satna, Sehore, Shahdol, Shahjapur, Sheopur Kalan, Shivpuri, Sidhi, Singrauli, Tikamgarh, Umaria &amp; Vidisha Districts).</td>
<td>MUMBAI Rs.67,843/-</td>
<td>BHOPAL Rs.80,231/-</td>
</tr>
<tr>
<td>7</td>
<td>Mangaluru (DK), Chikkamagaluru, Hassan, Kodagu &amp; Udupi Districts of Karnataka State.</td>
<td>BENGALURU Rs.80,023/-</td>
<td>MANGALURU Rs.89,977/-</td>
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<tr>
<td>8</td>
<td>Goa and Uttar Kannada &amp; Belagavi Districts of Karnataka State.</td>
<td>MUMBAI Rs.67,843/-</td>
<td>GOA Rs.87,408/-</td>
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<tr>
<td>9</td>
<td>Maharashtra (Aurangabad, Beed, Jaina, Osmanabad, and Ahmed Nagar District).</td>
<td>MUMBAI Rs.67,843/-</td>
<td>AURANGABAD Rs.80,987/-</td>
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<tr>
<td>10</td>
<td>Maharashtra (Hingoli, Latur, Nanded and Parbhani)</td>
<td>HYDERABAD Rs.67,625/-</td>
<td>MUMBAI Rs.67,843/-</td>
</tr>
<tr>
<td>11</td>
<td>Uttar Pradesh [Eastern Districts viz Allahabad, Azamgarh, Ballia, Deoria, Chandauli, Ghazipur, Gorakhpur, Jaunpur, kushambi, kushi Nagar, Mau, Maharaj Ganj, Mirzapur, Sant Ravidas Nagar, Sonbhadra &amp; Varanasi].</td>
<td>LUCKNOW Rs.80,736/-</td>
<td>VARANANASI Rs.87,609/-</td>
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<tr>
<td>12</td>
<td>Rajasthan.</td>
<td>JAIPUR Rs.74, 777/-</td>
<td>JAIPUR Rs.74, 777/-</td>
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<tr>
<td>13</td>
<td>Chhattisgarh, Maharashtra (Akola, Amravati, Bhandara, Gondi Chandra pur, Gadchiroli, Nagpur, Wardha, Washim &amp; Yavatmal Districts of Vidharbha Region) and Madhya Pradesh (Balaghat, Chhindwada, Mandla &amp; Seoni Districts).</td>
<td>NAGPUR Rs.69,496/-</td>
<td>NAGPUR Rs.69,496/-</td>
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<td>14</td>
<td>Maharashtra (Buldhana)</td>
<td>AURANGABAD Rs.80,987/-</td>
<td>NAGPUR Rs.69,496/-</td>
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### Guidelines for Hajj 1441 (H) - 2020 (C.E.)

<table>
<thead>
<tr>
<th>Districts</th>
<th>Embarkation Point</th>
<th>Airfare</th>
</tr>
</thead>
<tbody>
<tr>
<td>Delhi, Punjab, Haryana, Himachal Pradesh, Chandigarh, Uttarakhand, &amp; Uttar Pradesh [Western Districts viz Agra, Aligarh, Baghpat, Bhim Nagar, (Sambhal), Bijbore, Buland Shahar, Firozabad, Gautam Budh Nagar, Ghaziabad, Jyotiba Phule Nagar, Mahamaya Nagar, (Hathras), Mathura, Meerut, Moradabad, Muzaffarnagar, Panchsheel Nagar (Hapur), Prabudh Nagar (Kairana, Shamli), Rampur &amp; Saharanpur]</td>
<td>NEW DELHI</td>
<td>Rs.68,513/-</td>
</tr>
<tr>
<td>Maharashtra (Dhule, Jalgaon, Kolhapur, Mumbai, Nandurbar, Nasik, Pune, Raigad, Ratnagiri, Sangli, Satara, Sindhudurg, Solapur &amp; Thane Districts)</td>
<td>MUMBAI</td>
<td>Rs.67,843/-</td>
</tr>
<tr>
<td>West Bengal, Odisha and Tripura</td>
<td>KOLKATA</td>
<td>Rs.92,673/-</td>
</tr>
<tr>
<td>Karnataka, (Bagalkot, Bengaluru Rural, Bengaluru Urban, Ballari, Vijayapura, Haveri chamraj Nagar, Chikbalapur, Chitradurga, Davangerem, Dharwad, Kolar, Gadag, Kopal, Mandya, Mysuru, Ramanagaram, Shivamogga &amp; Tumakuru Districts)</td>
<td>BENGALURU</td>
<td>Rs.80,023/-</td>
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<tr>
<td>Telangana (Adilabad, Cuddapah, Hyderabad, Karim Nagar, Khammam, Mahabub Nagar, Medak, Nal Gonda, Nizamabad, Patan Chiru, Rangareddi, Sangareddy, Secunderabad, Warangal Districts) and Bidar, Kalaburagi, raichur &amp; Yadgir Districts of Karnataka State</td>
<td>HYDERABAD</td>
<td>Rs.67,625/-</td>
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<tr>
<td>Kerala, Lakshdweep &amp; Mahe (Puducherry)</td>
<td>CALCUT</td>
<td>Rs.72,421/-</td>
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<td>Tamil Nadu, Puducherry, Andaman &amp; Nicobar</td>
<td>CHENNAI</td>
<td>Rs.75,399/-</td>
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<td>Gujarat</td>
<td>AHMEDABAD</td>
<td>Rs.62,955/-</td>
</tr>
<tr>
<td>Uttar Pradesh [Central Districts viz Ambedkar Nagar, Auraiya, Badaun, Banda, Bahraich, Balrampur, Barabanki, Bareilly, Basti, C.S.M. Nagar, (Amethi), Etah, Chitrakoot, Etawah, Faizabad, Farrukhabad, Fatehpur, Gonda, Hameerpur, Hardoi, Jaluaun, Jhansi, Kannauj, Kanpur, Kasganj, Lakhimpur Kheri, Lalitpur, Lucknow, Mohaba, Mainpuri, Pilibhit, Pratap Garh, Rae Bareilly, Ramabai Nagar (Kanpur Dehat), Sant Kabir Nagar, Shahjahanpur, Shravasti, Siddharth Nagar, Sitapur, Sultanpur &amp; Unnao]</td>
<td>LUCKNOW</td>
<td>Rs.80,736/-</td>
</tr>
<tr>
<td>All Districts of Andhra Pradesh State</td>
<td>VIJAYAWADA *New Embarkation Point</td>
<td>HYDERABAD</td>
</tr>
<tr>
<td>Anantpur &amp; Chittoor Districts of Andhra Pradesh State</td>
<td>VIJAYAWADA *New Embarkation Point</td>
<td>BENGALURU</td>
</tr>
</tbody>
</table>

* Vijayawada will be a new Embarkation Point with narrow body Aircraft taking Hajjis similar to Varanasi Embarkation Point. It is expected that Airfare of Vijayawada will be similar to Varanasi.
19.  FLIGHT:

19.1 Flight Allotment:

a) Efforts shall be made to allot one flight to all pilgrims of a district/s and adjacent district/s as per flight capacity. Flight allotment will be intimated to the pilgrims well in advance by SMSs, WhatsApp, Voice Messages and telephonic calls. The flight allotted can also be seen on the website of HCol, hajcommittee.gov.in. Pilgrims may note that they have to travel by the allotted flight as per schedule and requests for change in flight dates shall not be considered. However, pilgrims may submit their requests for flight preference, clubbing of Covers, allotment of accommodation in same building to this office on or before 31st March, 2020.

b) HCol reserves the right to cancel or transfer the seats from one flight to another flight, if situation so warrants. The date allotted is tentative and the journey shall be confirmed only on the basis of availability of seats in a particular flight after reporting of the pilgrims in the Haj Camp Office at the Embarkation Point. Pilgrims are advised not to agitate in respect of flight date while reporting.

c) The pilgrims and their relatives must co-operate with the officials of the SHC and HCol and maintain a decent behaviour. Misbehaviour of the pilgrim or their relatives, with officials on duty in Haj Camp Office will attract legal action against them as also cancellation of Haj journey.

d) In case of flight delays / cancellations, the Airlines shall provide snacks / food / transit accommodation etc as per the relevant laws / rules / conventions.

e) Pilgrims whose flights are confirmed but who do not report at the respective Embarkation Point/ Airport at the scheduled flight time shall not be allowed to travel by any subsequent flight, except in unavoidable circumstances that too when seat is available and only on payment of one-way air fare.

f) Charter tickets are non-transferable. All pilgrims are issued round-trip outward/ inward tickets in specified flights on specified dates. No cancellation or change or transfer will therefore be allowed on return flights.

f) Booking shall be subject to clearance of all dues.

g) After receipt of flight date, E-Booking for confirmation of flight can be done any time online till 2 clear days prior to departure at www.hajcommittee.gov.in, by Cover Head only. If Confirmed booking online, need not have to report physically 2 days before departure date. They have to report at the respective Embarkation Point clear 24 hrs before the departure alongwith original payment receipts for collecting travel documents.

h) Those who have not confirmed online booking will have to report 2 clear days before the departure alongwith payment receipt for confirmation of booking.

i) No Cover shall be split under any circumstances.

k) Accommodation Category (Aziziya/NCNTZ) once allotted is final and cannot be changed any case.

l) Health, Vaccination & OPD Booklet showing inoculation of Quadrivalent Meningitis (ACYW135), Influenza vaccines, Oral Polio vaccine, Medical History and training details should be brought without fail.

m) After the flight allotment has been made, change in the flight date shall be made only in case of Death or serious ailment / accident of the person concerned or close family member. The confirmation of seat(s) in the next flight shall be subject to availability of seat(s).

n) Haj Committee of India (HCol) reserves the right to change the flight date / timing or even to cancel the journey in case of exigencies.

o) The reporting time at the Airport shall be four (4) hours prior to the departure of flight.

p) If a pilgrim misses the flight after booking he/she shall have to deposit Rs. 25,000/- per pilgrim to be accommodated in the next flight subject to availability of seats.
q) The pilgrims shall carry the standardized baggage only, as specified by HCol in Haj Guidelines and Haj Guide. Baggage items other than the specified suitcases and hand-bag should not be carried. Non compliance may lead to even cancellation of Haj journey and forfeiture of entire Haj amount deposited at any stage of journey.

r) Accommodation at Haj House shall be available to Haji’s only, accompanied by at the most only one relative of per cover will be accommodated. Other persons has to make the arrangement of stay at their own.

19.2 Commencement of Flights :
The flights to Madinah / Jeddah are likely to commence from 25.06.2020 and conclude on 26.07.2020.

19.3 Return Flights :
19.3.1 The return flights would commence approximately from 04.08.2020 and conclude on 06.09.2020. The return boarding pass is issued to the pilgrims at the time of embarkation on outward journey itself. The dates of return journey from Jeddah / Madinah Munawwarah are allotted strictly in the order of pilgrims’ arrival at Madinah Munawwarah / Jeddah. Pilgrims are advised to note their return dates mentioned on the return boarding pass and report at Jeddah / Madinah Munawwarah Airport eight (8) hours in advance of the departure time of their flight.

19.3.2 Although the date given on the return boarding pass is final, the pilgrims may confirm the same at Indian Haj Pilgrims Office, Makkah Mukarramah or Indian Haj Pilgrim Office, Madinah Munawwarah, in their own interest. If the pilgrims fail to reach Jeddah / Madinah Munawwarah airport in time and miss the specified flight, the HCol shall not be responsible for their return journey and such pilgrims shall also not be entitled to any refund. Such pilgrims shall have to make their own arrangements, at their own risk and cost, for their return journey.

19.3.3 City Check-in :
Airlines shall provide City check-in services during return journey. Baggage will be collected from the pilgrims in their respective buildings at Makkah and Madinah for each flight 24 to 30 hours in advance.

NOTE : HCol makes arrangements for journey in its capacity as Charterers through Ministry of Civil Aviation. The HCol cannot, therefore, accept any liability for damage, loss, injury, accident, delay or any other irregularity, which may occur on account of negligence or default of the persons concerned with the arrangements. The HCol also accepts no responsibility for losses or additional expenses due to delays or changes in the running of the flight and any other services, unfavourable weather conditions, strike, civil/political disturbances, war, quarantines, natural calamities or technical snags of the aircraft. All such losses or expenses must be borne by the pilgrims. The HCol reserves the right to cancel or postpone flights due to insufficient load or any other reasons.

20. DURATION OF STAY IN THE KINGDOM OF SAUDI ARABIA:
The duration of stay of the pilgrims in the KSA is about 30 to 45 days. It may vary as per schedule provided by the airlines and approved by regulatory authorities. The accommodation units in Makkah Mukarramah are hired by the CGI for the entire Haj season and not on daily rental basis. The rate charged is for the entire Haj season irrespective of the duration of stay. Hence all the pilgrims are charged uniformly. Accordingly the pilgrims are not entitled for any refund based on the duration of stay or any deficiencies.

21. DEATHS IN KINGDOM OF SAUDI ARABIA:
21.1 In case of death, due to natural causes or accident, burial rituals will be performed as per prevailing practice in KSA. The original Death Certificate is sent directly to next of kin of deceased pilgrim by CGI, after completion of Haj season.
21.2 Insurance claim of a pilgrim who dies in KSA in a Road Traffic Accident (RTA), will be settled by Insurance Company through HCoI. Besides, Saudi Government also pays death compensation to the pilgrims who die in RTA by following court procedure (may take some time).

22. **BAGGAGE:**

22.1 **Standard Baggage:** (a) **Check-in Baggage**

Only two suitcases of the following dimensions (size and shape) and weight are allowed for both Outward and Inward journey.

<table>
<thead>
<tr>
<th>Description</th>
<th>Number of Pieces</th>
<th>Weight</th>
<th>Size</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Check-in-Bag</strong></td>
<td>22 kgs x 22 kgs</td>
<td>up to 22 Kg. each</td>
<td>(75 + 55 + 28) cm maximum total dimensions</td>
</tr>
</tbody>
</table>

**Standard Baggage:** (b) **Hand Bag : Cabin Baggage**

Only one Hand Bag of the following dimensions (size and shape) and weight is allowed as Cabin Baggage for both Outward and Inward journey.

<table>
<thead>
<tr>
<th>Description</th>
<th>Number of Pieces</th>
<th>Weight</th>
<th>Size</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Hand Bag</strong></td>
<td>10 kg.</td>
<td>up to 10 Kg.</td>
<td>55 cm x 40 cm x 23 cm</td>
</tr>
</tbody>
</table>

Baggage items other than the specified suitcases and Hand Bags should not be carried. HCoI will not be responsible for extra baggage. Non-compliance may lead to cancellation of Haj journey and forfeiture of the entire amount deposited at any stage of journey.

**WARNING:** PILGRIM SHOULD STRICTLY FOLLOW THE SIZE, SHAPE AND WEIGHT OF HAND BAG AS CABIN BAGGAGE. THE UNSPECIFIED OR OUT OF SHAPE, SIZE AND WEIGHT ABOVE 10 KGS. HAND BAG WILL NOT BE ACCEPTED BY THE AIRLINES AS CABIN BAGGAGE. THE SAME SHALL REMAIN STRANDED AT JEDDAH/MADINAH HAJ TERMINAL. HAJ COMMITTEE OF INDIA IS NOT RESPONSIBLE TO BRING BACK ANY SUCH STRANDED BAGGAGE FROM JEDDAH/MADINAH TO INDIA. PILGRIMS IN THEIR OWN INTEREST SHOULD REMAIN CAUTIOUS AND FOLLOW THE AIRLINES RULES. PLEASE DO NOT KEEP ANY IMPORTANT THING LIKE TRAVEL DOCUMENTS, MEDICINES, SPECTACLES ETC. IN ANY UNSPECIFIED HAND BAG / CABIN BAGGAGE.

**Note:** Pilgrims must record their Cover Number, Name, Address, Flight Number & Embarkation Point on baggage by bold marker pen for easy identification. In the absence of these markings, tracing of any missing baggage would become difficult.

22.2 **Zam Zam Water:**

The pilgrims should not carry Zam Zam cans separately at the time of return from KSA. KSA authorities will seize baggage in the Airport if Zam Zam or any prohibited items are found in the baggage. Zam Zam can of 5 liters shall be provided to every pilgrim at their disembarkation point by the airlines.

23. **LOST BAGGAGE CLAIM PROCEDURE:**

At the time of boarding the flight in India and KSA pilgrims should obtain baggage tags from the Airlines after handing over the check-in baggage. Pilgrim must insist for baggage tag. Upon arrival if baggage is missing or damaged, following should be done:

i) Pilgrim should approach the Airline’s lost baggage desk nearest to baggage area.

ii) The Airlines should be shown the tag of missing/damaged baggage to lodge a complaint.
iii) The Property Irregularity Report (PIR) should be filled, submitted to Airlines and a copy retained by the pilgrim.

iv) A complaint may be filed with Airlines directly for claim of lost baggage or compensation from Airlines, together with all relevant travel documents, after waiting for lost baggage till the last flight.

v) The last date for making a claim for lost baggage shall be **10.10.2020**.

24. **INSURANCE CLAIM PROCEDURE:**

HCoI arranges for compensation/insurance for its pilgrims. The cases of Cash (SR) / Baggage loss are settled by the CGI, Jeddah after proper scrutiny relating to genuineness/ admissibility of the claim. The pilgrims have to approach the General Welfare Wing of the Indian Haj Pilgrims Office Main Office at Makkah / Madinah and present the report. In case of accidental death/disability, the insurance claims are settled through the Insurance Company by HCoI. The documents are obtained from CGI, Jeddah and forwarded to the Insurance Company for settlement of claims. In case of hospitalization/ disability, HCoI also bears the cost of pilgrim’s repatriation to India in wheel chair / stretcher. The insurance coverage commences with the landing of pilgrims in KSA and ceases to operate once the pilgrims leave KSA.

25. **BANNED ITEMS AND OTHER RESTRICTIONS:**

i) Carrying any inflammable articles viz. kerosene, petrol, stove etc. in any form is prohibited. Any pilgrim found carrying any of these articles, will invite legal punishment.

ii) The import of Khash-khash, Viagra-tablets, Sexual oil and cream, Synthetic Capore, Cystone, Khammera, Gutkha, Khaini, Gul, Pipermint or narcotics in any form into the KSA is banned. All the pilgrims are, therefore, advised in their own interest not to carry these items. Officials at Embarkation Points are authorized to stop carriage of banned / restricted items mentioned above. Pilgrims carrying such items will be arrested by KSA authorities in the Kingdom.

iii) Government of KSA has banned carrying all political literature, photographs or pornographic material of any kind while visiting Saudi Arabia for Haj. Violation of these instructions, will invite severe punishment.

iv) The Government of KSA has banned carrying of foodstuff, cooked or uncooked. Haj pilgrims are not permitted to carry oil, ghee, pickles, fish, sweetmeats, vegetables, fruit and similar articles etc., with them either in their personal baggage or otherwise. The Customs Authorities at Jeddah / Madinah or at the Indian Airport itself will confiscate such items and the pilgrims will have to face hardship. The pilgrims are, therefore, advised in their own interest not to carry the eatables with them while proceeding for Haj. As per the instruction of Saudi authorities cooking has been strictly prohibited in the buildings in NCNTZ Category in Makkah and in Madinah. The pilgrims have to make their own arrangements for meals, by purchasing from restaurants, hotels, etc.

v) The pilgrims are advised not to carry their tickets / travel documents, extra cash, jewellery or other valuables while going to Mina. Cooking is strictly prohibited in Mina. Pilgrims should carry no gas ring / cooker / cylinder or kerosene stove or any inflammable articles to Mina.

vi) The Government of KSA does not permit pilgrims to do business activity. Therefore carrying of any goods / articles in large quantity for commercial purpose is prohibited. Any pilgrim missing his / her flight on account of this restriction will be doing so on his / her own risk and the passage money of such pilgrim will be forfeited.

vii) Any beggar in the guise of pilgrim proceeding to Haj through HCoI will be dealt with strictly including cancellation/detention at any stage, with forfeiture of any amount deposited.

viii) Haj pilgrims carrying ban drugs and inflammable materials like Khash-khash, Viagra-tablets, Sexual oil and cream, Synthetic Capore, Cystone, Khammera, Gutkha, Khaini, Gul, Pipermint or...
narcotics in any form shall be cancelled besides he/she will be penalized for carrying band items as per of prevailing regulations of Saudi Arabia. If found, they will be liable for deportation to India from KSA at any stage of Haj.

26. **REFUNDS** : In case of cancellation, refunds will be made within 2 months from the date of receipt of cancellation request from the concerned pilgrim in the prescribed format. However, Rs.1,000/- collected as Miscellaneous Dues shall not be refunded at any stage of cancellation. Additionally, refunds will be made after making following deductions:

<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>Date of receipt of cancellation</th>
<th>Deduction per pilgrim</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Upto 31st March, 2020</td>
<td>Rs.1,000/-</td>
</tr>
<tr>
<td>2.</td>
<td>From 1st April, 2020 to 30th April, 2020</td>
<td>Rs.5,000/-</td>
</tr>
<tr>
<td>3.</td>
<td>From 1st May, 2020 till the date of scheduled allotted flight</td>
<td>Rs.10,000/-</td>
</tr>
<tr>
<td>4.</td>
<td>Non-Reporter / No Show/Missing flight after confirmation/collection of travel documents. One Way Airfare or Rs.25,000/- whichever is more.</td>
<td>Rs.25,000/-</td>
</tr>
</tbody>
</table>

i) These provisions will not, however, apply if cancellation is due to death of the pilgrim or very serious ailment / accident or such stage of pregnancy which renders the pilgrim unfit for travel. In such cases, only Rs.1,000/- will be deducted per pilgrim.

ii) These provisions will not also apply to the accompanying family members of the pilgrim, whose cancellation is covered in sub-para (i) above. The family members here mean wife, husband, father, mother, son, daughter, sister and brother only. In such cases also, only Rs.1,000/- will be deducted per pilgrim.

iii) Since charter tickets are non-transferable, no refund is payable even if return journey portion remains unutilized for any reason. Only as a special case, in case of death of a pilgrim in Saudi Arabia, nominee of deceased will be refunded one-way Air fare.

iv) Non-reporter means a pilgrim who is allotted a flight but who does not report at the embarkation point. A pilgrim whose request for cancellation is received after departure of the allotted flight, will be treated as Non-reporter.

v) Refund claims should be accompanied with copies of all pay-in-slips, Medical / Death certificate.

vi) In case of payment made online, refund, if any, will be remitted to the source from where payment was initially made.

27. **LEGAL STATUS**:

HCoI renders service to the pilgrims without any profit motive. The amount it collects from the pilgrims is for payment to the agencies concerned, in lieu of services and facilities they provide to the pilgrims except for the Miscellaneous Dues towards its administrative expenses and those of SHCs as indicated in para 14 C). HCoI, as such, does not come within the purview of Consumer Protection Act, 2019. The pilgrims, therefore, cannot claim any compensation from HCoI under Consumer Protection Act or under any other law for any deficiency in the service rendered and/or any act of commission and/or omission which is beyond the control of HCoI.

28. **JURISDICTION**:

HCoI will not be responsible for any consequences that may occur because of postal delay, loss in transit, wrong delivery, etc. of the correspondence to and from HCoI.

The Courts of Greater Mumbai only shall exercise jurisdiction in all matters of dispute.

Sd/-

Place: Mumbai
Date: 10th October, 2019.

Chief Executive Officer
Haj Committee of India.
SOLEMN DECLARATION AND UNDERTAKING
for Reserved Category (Age 70+ applicant)

I, Mr./Mrs./Miss ________________________ S/W/D/o. ______________________________, Indian citizen,
do hereby solemnly declare on oath in the name of ALLAH that:

1. I have/will already attained the age of 70 years as on 31st May, 2020 and my date of birth as per my International Passport is ___________________.

2. I am also aware that Qurrah (draw of lots) will be held within the Reserved Category if applications received under the Reserved Category are more than the allotted Quota of the State. Hence, I shall not claim selection in such a situation as a matter of right.

3. I have never proceeded for Haj either through Haj Committee of India or Private Tour Operator or by any other means. Thus, this is my first Haj journey in my entire life-time. If it is detected at any stage that I have already performed Haj, my seat shall be cancelled at any stage and the entire amount deposited shall be forfeited.

4. Mr./Mrs./Miss ________________________ S/W/D/o. ______________________________, aged ______ years, Indian citizen who is my relative i.e. my Husband / Wife / Brother / Sister / Son / Daughter / Son-in-law / Daughter-in-law/Grandson / Granddaughter / Nephew / Niece, shall be my companion.

5. I am aware that HCoI reserves the right to change the Embarkation Point opted by me. In such case, I shall abide by the decision of HCoI and shall not show any resentment, whatsoever, against the decision of HCoI.

Date :
Place :
Signature / Thumb impression of the applicant.

6. I/We undertake and mutually agree to take care of each other and belongings of each other during entire Haj journey.

7. I/We have read / understood the Guidelines for Haj 1441 (H) – 2020 (C.E.), specifically with regard to eligibility (para – 4), payments and confirmation (para – 14), cancellation (para – 15), accommodation and facilities in Kingdom of Saudi Arabia (para–16), flight (para – 19), baggage (para – 22), refunds (para – 26) and undertake to abide by the same.

8. I/We authorize Haj Committee of India to procure Saudi Riyals on our behalf for disbursal / remittance to CGI.

9. I/We understand that Haj Committee of India works without profit motive and does not attract the provisions of Consumer Protection Act, 2019. Further, we understand that the Courts of Greater Mumbai only shall exercise jurisdiction in all matters of dispute.

10. I/We hereby authorize HCoI to send SMS on our Mobile Nos., even if I/We are registered under DND registry.

11. Particulars given by us in HAF, Solemn Declaration and Undertaking are true and correct to the best of our knowledge. I/We do hereby affirm and declare that in case I/We have suppressed material information or given false / incorrect Declaration / Undertaking, HCoI shall forfeit the amount deposited by us and we shall be liable for prosecution.

12. I/We are aware that HCoI reserves the right to change the Embarkation Point opted by me. In such case, I/We shall be abide by the decision of HCoI and shall not show any resentment, whatsoever, against the decision of HCoI.

13. I am ready to pay extra charges, as levied by the KSA Haj Authorities for endorsement of Haj visa.

14. Haj journey of pilgrims carrying Khash-khash, Viagra-tablets, Sexual oil and cream, Synthetic Capore, Cystone, Khammera, Gutkha, Khaini, Gul, Pipermint or narcotics in any form shall be cancelled besides he/she will be penalized for carrying band items as per of prevailing regulations of Saudi Arabia. If found ,they will be liable for deportation to India from KSA at any stage of Haj.

Date :
Place :
Signature / Thumb impression of the applicant (Age 70+ pilgrim)

Date :
Place :
Signature / Thumb impression of the co-applicant (companion)
SOLEMN DECLARATION AND UNDERTAKING
for General Category

I, Mr./Mrs./Miss_________________________________________________________________________
S/W/D/o.__________________________________________________, Indian citizen, do hereby solemnly declare on
oath in the name of ALLAH that :

1. I am aware that as per Government of India's policy a person can perform Haj only "Once in a
life time" through Haj Committee of India.

2. I have never performed Haj through Haj Committee of India in the past and hence I am eligible
to apply for Haj-2020, as per Guidelines of Haj-2020. I am aware that Repeaters are not eligible
for Haj-2020 and if it is detected at any stage that I have already performed Haj through Haj
Committee of India, my seat shall be cancelled and the entire amount deposited shall be
forfeited.

3. I have read / understood the Guidelines for Haj 1441 (H) – 2020 (C.E.), specifically with
regard to eligibility (para – 4), payments and confirmation (para – 14), cancellation (para – 15),
accommodation and facilities in Kingdom of Saudi Arabia (para – 16), flight (para – 19),
baggage (para – 22), refunds (para – 26) and undertake to abide by the same.

4. I authorize Haj Committee of India to procure Saudi Riyals on my behalf for disbursal /
remittance to CGI.

5. I hereby authorize HCoI to send SMS on my Mobile Number even if I am registered under DND
registry.

6. Particulars given by me in HAF, Solemn Declaration and Undertaking are true and correct to
the best of my knowledge. I do hereby affirm and declare that in case I have suppressed
material information or given false / incorrect Declaration / Undertaking, HCoI shall forfeit the
amount deposited by me and I shall be liable for prosecution.

7. I am aware that HCoI reserves the right to change the Embarkation Point opted by me. In such case, I shall
be abide by the decision of HCoI and shall not show any resentment, whatsoever, against the decision of
HCoI.

8. I am ready to pay extra charges, as levied by the KSA Haj Authorities for endorsement of Haj visa.

9. I/We understand that Haj Committee of India works without profit motive and does not attract
the provisions of Consumer Protection Act, 2019. Further, we understand that the Courts of
Greater Mumbai only shall exercise jurisdiction in all matters of dispute.

10. Haj journey of pilgrims carrying Khash-khash, Viagara-tablets, Sexual oil and cream, Synthetic Capore,
Cystone, Khammera, Gutkha, Khaini, Gul, Pipermint or narcotics in any form shall be cancelled besides
he/she will be penalized for carrying band items as per of prevailing regulations of Saudi Arabia. If found ,they
will be liable for deportation to India from KSA at any stage of Haj.

Date : 
Place : 
Signature / Thumb impression of the applicant.
SOLEMN DECLARATION AND UNDERTAKING

for REPEATERS in case of Mehram / Companion of age 70+ pilgrim

I, Mr./Mrs./Miss_________________________________ S/W/D/o.________________________________, Indian citizen, do hereby solemnly declare on oath in the name of ALLAH that:

1. I am aware that as per Government of India's policy, a person can perform Haj only "Once in a life-time" through Haj Committee of India and that this condition is waived only for Mehram (Male Member) and Companion of age 70+ pilgrims, if no other Mehram / Companion (who has not performed Haj through HCol) is available and if he/she pays actual airfare as decided by Ministry of Civil Aviation.

2. I hereby declare that I have performed Haj through Haj Committee of India in the past in the year(s) __________________.

3. I declare that no other Mehram / Companion (who has not performed Haj through Haj Committee of India earlier) is available to accompany the following co-applicant(s):-

   (1) ____________________________
   (2) ____________________________
   (3) ____________________________
   (4) ____________________________

4. I am aware that if the concerned lady Pilgrim or 70+ Pilgrim cancel their Pilgrimage, then my seat as Repeater Pilgrim (accompanying the lady members and / or the 70+ Pilgrim/s) shall also be cancelled automatically.

5. I am ready to pay ACTUAL AIR FARE, as decided by the Ministry of Civil Aviation.

6. I have read / understood the Guidelines for Haj 1441 (H) – 2020 (C.E.), specifically with regard to eligibility (para – 4), payments and confirmation (para – 14), cancellation (para – 15), accommodation and facilities in Kingdom of Saudi Arabia (para – 16), flight (para – 19), baggage (para – 22), refunds (para – 26) and undertake to abide by the same.

7. I authorize Haj Committee of India to procure Saudi Riyals on my behalf for disbursal / remittance to CGI.

8. I hereby authorize HCol to send SMS on my Mobile Number even if I am registered under DND registry.

9. I/We understand that Haj Committee of India works without profit motive and does not attract the provisions of Consumer Protection Act, 2019. Further, we understand that the Courts of Greater Mumbai only shall exercise jurisdiction in all matters of dispute.

10. Particulars given by me in HAF, Solemn Declaration and Undertaking are true and correct to the best of my knowledge. I do hereby affirm and declare that in case I have suppressed material information or given false / incorrect Declaration / Undertaking, HCol shall forfeit the amount deposited by me and I shall be liable for prosecution.

11. I am aware that HCol reserves the right to change the Embarkation Point opted by me. In such case, I shall be abide by the decision of HCol and shall not show any resentment, whatsoever, against the decision of HCol.

12. I am ready to pay extra charges, as levied by the KSA Haj Authorities for endorsement of Haj visa.

13. Haj journey of pilgrims carrying Khash-khash, Viagara-tablets, Sexual oil and cream, Synthetic Capore, Cystone, Khammera, Gutkha, Khaini, Gul, Pipermint or narcotics in any form shall be cancelled besides he/she will be penalized for carrying band items as per of prevailing regulations of Saudi Arabia. If found, they will be liable for deportation to India from KSA at any stage of Haj.

Date: ____________________________
Place: ____________________________
Signature / Thumb impression of the applicant.
### Medical Screening and Fitness Certificate

*(To be submitted by the selected pilgrims only)*

**To be obtained from a registered Medical Practitioner MBBS / Government Doctor.*

[The certifying doctors should ensure proper screening of the pilgrims and clearly recommend whether pilgrim is fit to perform haj or not. Providing false information may lead to legal action/matter being reported to Medical Counsel of India against the medical practitioner.]

1. **Cover No.**
2. **Name**
3. **Father's/Husband's Name**
4. **Diabetic**
   - (Tick (✓) as applicable)
   - Yes [ ] No [ ]
5. **Blood Pressure**
   - High [ ] Low [ ] Normal [ ]
6. **Past Medical History of**
   - IHD (Ischemic Heart Disease) / Stroke (Cerebrovascular accident) / Chronic renal failure / psychiatry diseases :
   - Yes [ ] No [ ]
7. **Pregnancy Details**
   - (For Lady Pilgrims only)
   - Yes [ ] No [ ]

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**GOVERNMENT OF INDIA**

**VACCINATION CERTIFICATE OF MENINGITIS (ACYW135) & SEASONAL INFLUENZA VACCINE.**

<table>
<thead>
<tr>
<th>Name of the Vaccine</th>
<th>Date of Vaccination</th>
<th>Manufacturer &amp; Batch No. of the Vaccine</th>
<th>Name, Designation, Signature with seal of Medical Officer who has given the Vaccination</th>
</tr>
</thead>
<tbody>
<tr>
<td>* MENINGOCOCCAL MENINGITIS (ACYW135)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>*** SEASONAL INFLUENZA (SIV)</td>
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*Note: Not more than three years and not less than ten days, before the date of departure from India.

***Note: Two weeks before the date of departure from India, particularly for persons more susceptible to complication of disease, like old aged people and those suffering from chronic respiratory diseases, diabetes, liver and kidney failure.

It is certified that particulars mentioned above are correct and the applicant is fit to undertake Haj journey.

- Name of the Doctor .................................................................
- Registration No. .................................................................

Verified by Registered Medical Practitioner

Signature / Thumb Impression of Applicant (with complete address, Seal & Signature)
CANCELLATION REQUEST FORM

The Chief Executive Officer
Haj Committee of India,
Haj House,
7-A, M.R.A. Marg (Palton Road),
Mumbai - 400 001.

COVER NO.___________________________

Sir,

It is requested to cancel the pilgrim’s listed below and grant admissible refund amount.

<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>PASSPORT NO.</th>
<th>NAME OF THE CANCELLED PILGRIM(s)</th>
<th>DEATH</th>
<th>MEDICAL</th>
<th>FINANCIAL</th>
<th>DOMESTIC</th>
<th>OTHERS</th>
<th>DUE TO MEHRAM / COMPANION</th>
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ENCLOSURES

Please tick (√)

- Claim Letter
- Copy of Pay in Slip
- Medical / Death Certificate
- Copy of front page of bank passbook/cancelled cheque
- Any Other (Please Specify)

In case of Death, details of Nominee as per Haj Application Form

Name

Relation

BANK DETAILS OF NOMINEE (attach copy)

Name of the Account Holder

Bank Name

Branch Name

Branch Code

Account No.

IFSC Code

I / We certify that the particulars given above are true and correct.

Date :

Place:

1………………………2………………………3………………………4………………………5………………………

Signature/s of cancelled pilgrim(s)

It is certified that the particulars mentioned above are correct and as per entries in the Haj Application Form(s). It is recommended that the Haj application of above referred pilgrim(s) may therefore be cancelled.

Date :

Place:

Executive Officer
State / UT Haj Committee

Forward to: - Haj Committee of India, Haj House, 7-A, M.R.A. Marg, Mumbai- 400 001. Fax No. (022) 22620920 / 22630461
<table>
<thead>
<tr>
<th>Sr.No</th>
<th>Name of the State/UT</th>
<th>ADDRESS</th>
<th>Tel No. / Fax No./email</th>
</tr>
</thead>
</table>
Fax : 03192 - 230781  
anhaj.committee@gmail.com |
| 2. | ANDHRA PRADESH | The Executive Officer, Andhra Pradesh State Haj Committee, 3rd Floor, Door No. 39-3-2, Mosque Street, Labbipet, Behind Anjaneya Jewellers, M.G.Road, Vijayawada - 520 010 Andhra Pradesh. | Tel / Fax : 0866 - 2471786  
Toll Free No. : 18004257873  
apstatehajcommittee@yahoo.co.in  
aphajcommittee@gmail.com |
| 3. | ASSAM | The Executive Officer, Assam State Haj Committee, Secretariat Complex, (Backside Treasury Office Dispur) F Block, Room No. 3, Post : Assam, Sachivalaya, Dispur, Guwahati - 781 006, Assam. | Telefax : 0361 - 2237296  
shcassam@yahoo.in |
| 4. | BIHAR | The Executive Officer, Bihar State Haj Committee, Haj Bhavan, 34, Harding Road (Ali Imam Path), Patna - 800 001, Bihar. | Tel : 0612 - 2203315 / 2217072  
Telefax : 0612 - 2201665  
biharstatehajcommittee@gmail.com |
| 5. | CHANDIGARH | The Sub-Divisional Magistrate - Cum Co-ordinator, State/UT Haj Committee U.T. Chandigarh, Room No. 23, 1st Floor, Estate Office Building, Sector-17, Chandigarh - 160 001. | Tel : 0172 - 2700553  
Fax : 0172 - 2704548 |
| 6. | CHHATTISGARH | The Executive Officer, Chhattisgarh State Haj Committee, Near A.K. Memorial High School, Mukharjee Bada, Baeran Bazar, Chhattisgarh - 492 001. | Telefax : 0771-4266646  
Fax : 0771-4049289  
hajcom.cg@gov.in  
cghajcommittee@gmail.com |
| 7. | DADRA AND NAGAR HAVELI | The Member Secretary / Resident Deputy Collector, Dadra & Nagar Haveli State Haj Committee, Collector Office, Silvasa 396 230, Dadra and Nagar Haveli. | Tel : 0260 - 2642787 / 2642106  
Fax : 0260 - 2642340 |
| 8. | DAMAN & DIU | The Deputy Collector and Executive Officer, Daman & Diu State Haj Committee, Administration of Daman & Diu, Office of the Collector, Daman - 396 220. | Tel : 0260 - 2230922 / 2230698  
Fax : 0260 - 2230499 |
| 9. | DELHI | The Executive Officer, Delhi State Haj Committee, Haj Manzil, Turkman Gate, Asaf Ali Road, New Delhi - 110 002. | Tel : 011 - 23230507  
Fax : 011 - 23234041  
delhistatehajcommittee@gmail.com |
| 10. | GOA | The Executive Officer, Goa State Haj Committee & Under Secretary(Home), Government of Goa, Aman Complex, Opp. Santos Engineering Works, Aquem, Maegaon - 403 601, Goa. | Tele. Fax : 0832 - 2772444 / 2772844 |
| 11. | GUJARAT | The Executive Officer, Gujarat State Haj Committee, Block No.08, 8th Floor, Sachivalaya, Gandhinagar - 382 010, Gujarat. | Tel : 079 - 23250987 / 23247182  
Fax: 23254265 / 22180410  
hajcommittee@gujarat.yahoo.com |
| 12. | HARYANA | The Executive Officer, Harayana State Haj Committee, & Secretary to Government of Haryana, Home-II Department, Room No. 50 -B, 6th Floor, Harayana Civil Secretariat, Chandigarh - 160 001, Haryana. | Tel : 0172 - 2740229  
Fax : 0172 - 2740526  
haryanahaj@gmail.com  
haryana.state@yahoo.in |
| 13. | HIMACHAL PRADESH | The Deputy Secretary (Home) & Executive Officer, Himachal Pradesh State Haj Committee, Home "C" Department, 4th Floor, Room No. 405, Armsadale Building, Secretariat, Shimla - 171 002, Himachal Pradesh. | Tel : 0177 - 2626450 / 2621907  
Fax : 0177 - 2621154 |
| 14. | JAMMU & KASHMIR | The Executive Officer, Jammu & Kashmir State Haj Committee, J&K Baitul Hujjaj (Haj House), Bemina, Srinagar- 190 017, Jammu & Kashmir. | Tel : 0194 - 2495365  
Fax : 0194 - 2495367  
jkstatehaj@gmail.com |
| 15. | JHARKHAND | The Executive Officer, Jharkhand State Haj Committee, Audrey House, Kankeey Road, Ranchi - 834 004, Jharkhand. | Tel : 0651 - 2283100  
Fax : 0651 - 2400890  
jharkhandstatehajcommittee@yahoo.co.in |
<table>
<thead>
<tr>
<th>No.</th>
<th>State</th>
<th>Executive Officer</th>
<th>Address</th>
<th>Contact Information</th>
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</thead>
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<tr>
<td>16</td>
<td>KARNATAKA</td>
<td>The Executive Officer, Sadat Haj House, # B/4/A, Richmond Road, Bengaluru - 560 025.</td>
<td>Tel: 080 - 22244434 Fax: 080 - 41272349 <a href="mailto:info@karhaj.in">info@karhaj.in</a></td>
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<tr>
<td>17</td>
<td>KERALA</td>
<td>The District Collector &amp; Executive Officer, Kerala State Haj Committee, Haj House, Calicut Airport, P.O. Mallapuram - 673 647, Kerala.</td>
<td>Tel: 0483 - 2710717 / 2717571 Fax: 0483 - 2717572</td>
<td><a href="mailto:keralahajcommittee@gmail.com">keralahajcommittee@gmail.com</a> website: keralahajcommittee.org</td>
</tr>
<tr>
<td>18</td>
<td>LAKSHADWEEP</td>
<td>The Executive Officer, Union Territory Haj Committee of Lakshadweep, Indira Gandhi Road, Kavaratti Island, Kavaratti 682 555, Lakshadweep</td>
<td>Tel: 04896 - 263119 / 262321 Fax: 04896 - 262368</td>
<td><a href="mailto:lacakij@gmail.com">lacakij@gmail.com</a></td>
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<tr>
<td>19</td>
<td>MADHYA PRADESH</td>
<td>The Executive Officer, Madhya Pradesh State Haj Committee, Gram Singerholi, Behind Gulmohar Garden, Airport Road, Bhopal - 462 036, Madhya Pradesh</td>
<td>Tel: 0755 - 2530139</td>
<td><a href="mailto:mpshcbhopal@yahoo.in">mpshcbhopal@yahoo.in</a></td>
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<tr>
<td>20</td>
<td>MAHARASHTRA</td>
<td>The Executive Officer, Maharashtra State Haj Committee, Saboo Siddique Musafirkhana, Ground Floor, Room No.6 &amp; 7, Lokmanyta Tilak Marg, Mumbai - 400 001, Maharashtra</td>
<td>Tel: 022 - 2262786 / 22678680 / 22620708 Fax: 022 - 22678679 <a href="mailto:maharashtra@gmail.com">maharashtra@gmail.com</a></td>
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<tr>
<td>21</td>
<td>MANIPUR</td>
<td>The Executive Officer, Manipur State Haj Committee, Old Guwahati High Court Complex, North A.O.C., Impal - 795 001, Manipur.</td>
<td>Telefax: 0385-2454586/2461063 <a href="mailto:manipurstatehajcommittee@gmail.com">manipurstatehajcommittee@gmail.com</a></td>
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<tr>
<td>22</td>
<td>ODISHA</td>
<td>The Executive Officer, Odisha State Haj Committee, Old Secretariat, Cuttack - 753001, Odisha.</td>
<td>Fax: 0671 - 2306038 / 2301185 Mob.: 9437208836</td>
<td></td>
</tr>
<tr>
<td>23</td>
<td>PUDUCHERRY</td>
<td>The Executive Officer, Puducherry State Haj Committee, No. 1, Yanam Venkatachalapillai Street, Puducherry - 605 001.</td>
<td>Tel: 0413 - 2233254 / 2343268 Fax: 0413 - 2222344 <a href="mailto:pondicherry@gmail.com">pondicherry@gmail.com</a></td>
<td></td>
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<tr>
<td>24</td>
<td>PUNJAB</td>
<td>The Principal Secretary (Home), Govt. of Punjab &amp; Executive Officer, Punjab State Haj Committee, Room no.9, 7th Floor, Sector 21, Punjab Civil Secretariat, Chandigarh - 160 001, Punjab.</td>
<td>Tel: 0172 - 2748519</td>
<td><a href="mailto:pbshc@yahoo.co.in">pbshc@yahoo.co.in</a></td>
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<tr>
<td>25</td>
<td>RAJASTHAN</td>
<td>Deput Secretary (Home) Cum - Executive Officer, Rajasthan State Haj Committee, Home (GR-III) Department (Government Secretariat), Jaipur - 302 005, Rajasthan.</td>
<td>Tel: 0141 - 2227016 Telefax : 0141 - 2227016 <a href="mailto:rajasthanstatehajcommittee@gmail.com">rajasthanstatehajcommittee@gmail.com</a></td>
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<td>26</td>
<td>TAMIL NADU</td>
<td>The Executive Officer, Tamil Nadu State Haj Committee, 3rd Floor, Rosy Tower, No. 13 (Old No.7), Mahathma Gandhi Road, (Nungambakkam High Road), Chennai-600 034, Tamil Nadu.</td>
<td>Tel: 044-28252519/28227617/49502665 Fax: 044-28276980</td>
<td><a href="mailto:tnshc.chennai@gmail.com">tnshc.chennai@gmail.com</a> web: hajjtn.com</td>
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<td>27</td>
<td>TRIPURA</td>
<td>The Executive Officer, Tripura State Haj Committee, Secretariat Complex, Agartala - 799 001, Tripura.</td>
<td>Tel 0381-2325841 Fax: 0381 - 2327583</td>
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<td>TELANGANA</td>
<td>The Executive Officer, Telangana State Haj Committee, A.P. Haj House, 2nd floor, Razzak Manzli, Public Garden Road, Nampally, Hyderabad-500 001, Telangana</td>
<td>Tel: 040-23298793 Fax: 040-23236310 <a href="mailto:telanganastatehajcommittee@gmail.com">telanganastatehajcommittee@gmail.com</a></td>
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<tr>
<td>29</td>
<td>UTTARPRADESH</td>
<td>The Executive Officer, Uttar Pradesh State Haj Committee, 10 - A, Vidhan Bhavan Marg, Lucknow - 226 001, Uttar Pradesh</td>
<td>Tel: 0522 - 2620980 Tel/ Fax: 0522 - 2622458 <a href="mailto:shcupak@gmail.com">shcupak@gmail.com</a></td>
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<td>30</td>
<td>UTTARAKHAND</td>
<td>The Executive Officer, Uttarakhand State Haj Committee, Haj House, Piran Kalyan, Roorkee, Haridwar - 247 667, Uttarakhand.</td>
<td>Tel/ Fax: 01332 - 297520 <a href="mailto:ukshcommittee@yahoo.com">ukshcommittee@yahoo.com</a></td>
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<tr>
<td>31</td>
<td>WEST BENGAL</td>
<td>The Executive Officer, West Bengal Haj Committee, Madinat-ul-Hujjaj, Action Area-II, New Town, Kadamrupur, Rajarhat - 700 156, West Bengal.</td>
<td>Tel: 033 - 29860249 <a href="mailto:wbshc2011@gmail.com">wbshc2011@gmail.com</a></td>
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