

F. No: HCI-0011-007700164/1/2025HCOI

**Haj COMMITTEE OF INDIA**

Ministry of Minority Affairs

Government of India

Section: Zones

Bait-ul-Hujjaj (Haj House)  
7-A, M.R.A. Marg (Palton Road)  
Mumbai-400 001

Date: 24-04-2025

**Haj – 2025**

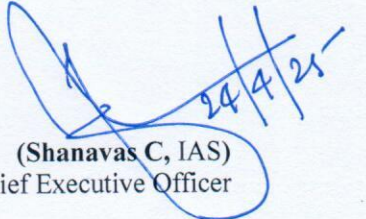
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**CIRCULAR**

**Subject: Air Charter Operation for Haj 2025 – Important Instructions for Pilgrims**

As per the current operational framework for Haj 2025, visa issuance has been made contingent on advance payment for accommodation and other services in the Kingdom of Saudi Arabia. All services, including accommodation and transportation, have been pre-mapped to specific flights and visa groupings from Haj 2025 onwards by the KSA. The “Nusuk Masar Portal” mandated by KSA for issuance of Haj Visas does not provide a facility for visa cancellation and refund of payments made towards accommodation and other services by the Haj Committee of India. Considering the sensitivity and the financial difficulties arising out of cancellation after issue of Haj Visa by Nusuk Masar Portal of KSA for Haj 2025, the matter has been taken up by the Govt. of India with the KSA authorities.

2. In view of the above, pilgrimage cancellations—except in the case of death and terminal illness—shall be kept in abeyance until further notice.
3. Pilgrims are therefore strongly advised to adhere to their flight schedules as missing the flight would lead to forfeiture of their Haj payments. In the event that a pilgrim fails to report for the allotted flight, no alternative travel arrangement shall be possible due to the new system operationalized by KSA for Haj 2025.
4. All State/UT Haj Committees are requested to give wide publicity to this circular through appropriate channels to ensure that all concerned pilgrims are well-informed and do not suffer any financial loss on account of missing their flights or cancellations.

  
(Shanavas C, IAS)  
Chief Executive Officer

Enclosure: As stated above.

Copy to:

1. The Joint Secretary (Haj), Ministry of Minority Affairs, New Delhi.
2. The Director (HCoI), Ministry of Minority Affairs, New Delhi.
3. The Executive Officer, All State/ Union Territory Haj Committees.
4. In-Charge, Computer Section, Haj Committee of India, for uploading on the website of HCoI.