

---

# GUIDELINES FOR HAJ - 2027 G (1448 H)

---

## Contents

PREFACE	3
OVERVIEW	3
1. GENERAL INFORMATION	3
2. ONCE IN A LIFETIME POLICY	4
3. AVAILABILITY OF GUIDELINES AND HAJ APPLICATION	4
4. ELIGIBILITY FOR HAJ	4
5. HAJ MANAGEMENT PROCESS	5
6. SUBMISSION OF DOCUMENTS	5
7. HOW TO APPLY	6
8. SOLEMN DECLARATION AND UNDERTAKING FOR APPLICANTS AGED 65 YEARS OR ABOVE	8
9. SOLEMN DECLARATION AND UNDERTAKING FOR GENERAL CATEGORY	9
10. ORDER OF PRIORITY	9
11. APPLICANTS AGED 65 OR ABOVE	9
12. PRIORITY TO WAITLIST APPLICANTS UNDER CATEGORY GENERAL-B (WL)	9
13. SUBMISSION OF HAF AND CLOSING DATE	9
14. SCRUTINY OF HAJ APPLICATION FORMS BY SHC	10
15. DISTRIBUTION OF QUOTA	10
16. QURRAH	11
17. PRINCIPLES OF QURRAH (DRAW OF LOTS)	11
18. GENERAL WAITING LIST	11
19. RULES OF CANCELLATIONS AND REFUNDS	12
20. PAYMENTS BY PILGRIMS AND CONFIRMATION	12
21. CANCELLATION	13
22. ACCOMMODATION	13
23. SIM CARDS	14
24. CHANGE OF ACCOMMODATION	14
25. QURBANI (ADAHI)	14
26. MEDICAL SCREENING AND FITNESS CERTIFICATE FOR EVERY APPLICANT	15
27. HEALTH AND TRAINING (HAT) CARD FOR SELECTED PILGRIMS ONLY	15
28. VACCINATION CERTIFICATE:	15
29. EMBARKATION POINT (EPs)	15
31. DURATION OF STAY IN THE KINGDOM OF SAUDI ARABIA	17
32. SHORT HAJ PACKAGE	17
33. IN CASE OF DEATH	17
34. STATE HAJ INSPECTOR (SHI)	17
35. PERSONS WITH SPECIAL NEEDS	17
36. BAGGAGE	18
37. LOST BAGGAGE CLAIM PROCEDURE	18
38. BANNED ITEMS AND OTHER RESTRICTIONS	18
39. CANCELLATION CHARGES AND REFUND	19
40. LEGAL STATUS OF THE HCoI	20
41. JURISDICTION	20
ANNEXURE-I	21
ANNEXURE-II	22
ANNEXURE-III	23
ANNEXURE-IV	24
ANNEXURE-V	25
PASSPORT DECLARATION FORM	26
CANCELLATION REQUEST FORM	27
CONTACT DETAILS OF ZONES	28
OTHER IMPORTANT CONTACT DETAILS	28

# GUIDELINES FOR HAJ - 2027 G (1448 H)

---

## PREFACE

The Haj Committee of India (hereinafter referred to as HCoI), a Statutory Body under the Ministry of Minority Affairs, Government of India, constituted under the Haj Committee Act, 2002 (Act No. 35 of 2002), issues these guidelines for Indian citizens intending to apply for Haj–2027 (1448 Hijri).

Applicants are strongly advised to read these guidelines thoroughly before submitting their **online Haj Application Form (HAF)** via the official website [www.hajcommittee.gov.in](http://www.hajcommittee.gov.in) or through the **Haj Suvidha App**.

## OVERVIEW

1. Indian Muslims who are physically and financially capable of performing the Haj pilgrimage may apply for Haj–2027 (1448 H), subject to the eligibility criteria mentioned herein and any instructions issued by the Kingdom of Saudi Arabia (KSA) from time to time.
2. Pilgrims must be free from any illness or condition that may impair their ability to safely complete the pilgrimage. They are also required to comply with all health and administrative protocols issued by KSA from time to time.
3. The KSA reserves the right to modify or cancel the Haj pilgrimage entirely or partially for international pilgrims. HCoI shall not be liable for any such changes in eligibility criteria, partial or complete cancellation of the pilgrimage, financial loss, or other circumstances arising from decisions taken by Saudi authorities.
4. The final cost of Haj–2027 will be determined after service contracts are finalized both in India and Saudi Arabia. Only those who meet the eligibility criteria and can financially bear the cost of the pilgrimage should apply.
5. Once arrived in KSA, all pilgrims must carry a Nusuk Card, issued by KSA. This card is a mandatory identification document and is essential for accessing services and moving between locations including Makkah, Madinah, Mina, Arafat, and Muzdalifah. Pilgrims not in possession of the Nusuk Card may face penalties, denial of services, or detention by Saudi authorities. The onus of such non-compliance will lie solely with the concerned pilgrim.
6. All intending pilgrims are advised in their own interest to download and actively use the Haj Suvidha App 2.0 right from the stage of Haj application.

## 1. GENERAL INFORMATION

1. The Haj Committee of India (HCoI), under its statutory mandate defined by the Haj Committee Act, 2002, is responsible for making Haj-related arrangements within India, in coordination with various stakeholders. The Consulate General of India in Jeddah (hereinafter referred to as CGI) is the agency responsible for making arrangements for pilgrims and to redress their grievances after their arrival in Jeddah/Madinah Munawwarah airport and during their stay in the Kingdom of Saudi Arabia (hereinafter referred to as KSA). The Ministry of Civil Aviation (hereinafter referred to as MoCA) is the nodal agency responsible for the Air Charter Arrangements for Haj pilgrims and their belongings during transit. The Ministry of Health and Family Welfare (hereinafter referred to as MoH&FW) arranges vaccines and other medical assistance for pilgrims during Haj period.
2. HCoI coordinates exclusively with State/Union Territory Haj Committees (SHCs). It does not authorise any private individual, agency, or association to act on its behalf.

3. Pilgrims are cautioned not to make payments to any person or agency claiming affiliation with HCoI. Any such fraudulent demand should be reported immediately to Chief Executive Officer, Haj Committee of India, 7-A, MRA Marg, Mumbai – 400001, Email: ceo.hajcommittee@nic.in, Fax: 022-22630461.
4. Shia pilgrims who opt for JOHFA as Meeqat should indicate the same while applying for Haj 2027. Such pilgrims will be required to pay an additional amount for this facility and the amount to be paid will be intimated in due course.

## 2. ONCE IN A LIFETIME POLICY

As per the policy, an individual can perform Haj through HCoI only “once in a lifetime”. Those who have performed Haj earlier through HCoI, will not be eligible to apply for Haj 2027.

Haj is an arduous and strenuous pilgrimage involving walking up to 25 km in a day in extremely harsh climatic conditions of KSA and hence it is mandatory for pilgrims aged **65 and above** (including such Lady without Mehram (LWM) pilgrims) to be accompanied by a companion.

In the case of "Mehram" for lady pilgrims and companions of the pilgrims aged **65 years or above**, including such LWM pilgrims, repeaters will be allowed on payment of additional charges as applicable from time to time.

The age of the “Mehram” and companions accompanying pilgrims aged 65 years or above must be 18 to 65 years as on the date specified by HCoI. However, companions accompanying LWM pilgrims aged 65 or above must be female and between the age of 45 to 60 years.

A lady pilgrim or pilgrims aged 65 or above, utilizing the services of a repeater as "Mehram" or companion as the case may be, must give a solemn undertaking to the effect that no first time "Mehram" or companion, as applicable, is available in the family.

## 3. AVAILABILITY OF GUIDELINES AND HAJ APPLICATION

The pilgrims may download guidelines for Haj - 2027 (1448 Hijri) from the website of HCoI at [www.hajcommittee.gov.in](http://www.hajcommittee.gov.in). Haj Application Form (HAF) may be filled and submitted online at [www.hajcommittee.gov.in](http://www.hajcommittee.gov.in) or through HAJ SUVIDHA APP.

## 4. ELIGIBILITY FOR HAJ

Haj is obligatory for Muslims having physical and financial competency to perform Haj. The Saudi Guidelines on eligibility to perform Haj or Umrah, specify that the pilgrim should be physically, behaviourally, and mentally fit. Any Muslim citizen of India can apply for Haj pilgrimage except for;

- a. Any person who is not in possession of machine readable valid Indian International Passport issued before the prescribed Closing Date of receipt of Haj Application and valid at least upto 31.12.2027.
- b. Any person who has performed Haj earlier in his/her life through HCoI except a person who has applied under the categories of Mehram for a lady pilgrim or as a companion for pilgrims aged 65 years or above, on the basis of appropriate solemn Declaration and Undertaking.
- c. Any person found to have furnished false information shall not be allowed to proceed for Haj. In such cases, he/she will be disqualified at any stage and de-boarded even at the Embarkation Point. The entire amount deposited by him/her shall also be forfeited. Besides, he/she may be prosecuted for making an incorrect/false declaration. These conditions will also apply for concealing the fact of having performed Haj earlier as well as for Hajj-e-Badal pilgrims.
- d. Any person suffering from the following six health conditions:
  1. Major organ failure, such as:
    - i. Kidney failure requiring dialysis
    - ii. Heart failure with symptoms during minimal physical activity

- iii. Chronic lung disease requiring intermittent or continuous oxygen support
- iv. Advanced liver cirrhosis with signs of liver failure
- 2. Persons with severe neurological or psychiatric disorders that impair cognition or cause major motor disability.
- 3. Elderly pilgrims with dementia
- 4. Pregnant women in the last three months of pregnancy or with high-risk pregnancy at any stage
- 5. Persons suffering from active infectious diseases (e.g., open pulmonary tuberculosis, viral haemorrhagic fevers)
- 6. Active cancer patients undergoing chemotherapy or other immunosuppressive treatments
- e. Ladies not accompanied by a Sharia Mehram, except for ladies travelling under Lady without Mehram (LWM) policy which stipulates that ladies aged 45 or above, who wish to go for Haj but do not have a male Mehram and their school of thought (Maslak) permits, are allowed to travel in groups of 4 or more ladies. Subject to the terms of KSA, single ladies may also apply, and HCoI may form a grouping with the ladies who apply under the category.
- f. Children below 15 years of age, subject to Saudi guidelines.
- g. Any person against whom a Court Order prohibiting travel abroad exists.
- h. Applicant below the age of 18 years except those for whom consent of parents/legal guardian has been obtained.

## 5. HAJ MANAGEMENT PROCESS

**Haj ANNOUNCEMENT:** Haj Process starts with the Haj announcement. Subsequently, the HCoI notifies information for all the intending pilgrims, about the date of commencement of submitting the application forms and the last date of filling HAF, the validity of the Passport, etc. Persons intending to apply for Haj are advised to adhere to the timelines announced for Haj 2027.

The Haj Committee of India makes all necessary preparations for inviting application through online portal. Individuals who are willing to apply for Haj 2027 are advised to go through the guidelines carefully to confirm their eligibility and to keep a copy of the following documents ready for submission while applying for Haj 2027:

- a. **PASSPORT:** All intending pilgrims should possess machine-readable valid Indian Passport issued before the closing date of application. The Ministry of External Affairs issues instructions to all Regional Passport Offices to facilitate issuing of passport to intending Haj pilgrims.
- b. **BANK ACCOUNT:** Bank account details along with copy of Passbook/Cheque to facilitate refund, if any, through RTGS/NEFT.
- c. **MOBILE NUMBER:** The pilgrims are required to mention their own correct working mobile number in the Haj application form to enable the HCoI/SHCs to send necessary information and instruction on Haj to them through SMS/Voice messages/WhatsApp messages. The pilgrims are advised to utilize Android Phone or iPhone to enjoy the benefits of “**Haj SUVIDHA APP**” and to receive important updates. The arrangement for dissemination of information through SMS/WhatsApp has been made to assist pilgrims. This facility however does not confer any right to intending pilgrims to make any claim for allocation of seat in cases wherein he/she failed to adhere timeline specified by HCoI for submission of original passport, payments, etc., due to non-receipt of SMS/voice message on his/ her registered mobile.
- d. **AADHAAR CARD:** Aadhaar Card is not mandatory for Haj Application. However, for convenience, the pilgrims are advised to fill the details of their Aadhaar Card in the specified column in HAF.

## 6. SUBMISSION OF DOCUMENTS

All provisionally selected applicants shall submit downloaded copy of online HAF duly completed in all respect, along with a self-attested copy of first & last page of machine-readable valid **Indian International**

**Passport**, Passport Declaration Form, Solemn Declaration and Undertaking, Medical Screening & Fitness Certificate, and Pay-in-Slip indicating deposit of Advance Haj Amount to their respective SHCs.

## 7. HOW TO APPLY

Haj Application process is completely digital and online. At the time of Haj application, no amount will be charged as Processing Fee. Intending pilgrims have to make Haj Application online only at the website of HCoI i.e., [www.hajcommittee.gov.in](http://www.hajcommittee.gov.in) or through HAJ SUVIDHA APP. While submitting the Haj Application Forms online, the pilgrims are required to upload the following documents as enclosure(s):

- i. First & last page of machine-readable valid **Indian International Passport**.
- ii. Latest Passport size photograph. Without requisite colour photograph having white background in its specified size, shape and 480px x 640 px e-Haj Visa cannot be generated.
- iii. Copy of CANCELLED Cheque or a copy of Bank Account Pass Book.
- iv. **Address Proof:** If the residential address of the applicant is same as mentioned in his/her passport, he/she may submit a copy of the passport as address proof. In other cases, the applicant may submit self-attested copy of any of the following as address proof:
  - a. Aadhaar Card
  - b. Bank Pass Book
  - c. Election Commission Photo ID Card
  - d. Utility bill not older than 3 months of:
    - (i) Electricity Bill      (ii) Telephone Bill (Land-line)
    - (iii) Water Bill      (iv) Gas Connection Bill

### (a) Composition of Cover – only family members and near relatives:

A maximum number of 5 applicants comprising the family members or near relatives can apply in a single cover. The Head of the Cover shall be solely responsible, both personally and on behalf of their respective Cover members, for ensuring timely payments, for bearing any financial losses arising from cancellation penalties or similar charges, and all other matters. Under no circumstances, persons other than family and near relatives should be included in the cover. It is in the interest of pilgrims to ensure that only family members having blood relation or near relatives are included in the cover. All the pilgrims under one Cover will travel together in the same flights. If the Head of Cover himself cancels his application for Haj pilgrimage, he should indicate the name of another person from amongst the male members of such cover, as the Head of that particular Cover. If a male applicant, who is Mehram of the female applicant of Cover, cancels his application for Haj pilgrimage, he must indicate the name of other applicant from among the male members of the cover as “Mehram” along with his relation with the female applicant(s) of that Cover, otherwise the application(s) of the female applicant(s) shall also be treated as cancelled. Change of Mehram is allowed only in specific cases on account of Death/Medical Grounds.

### (b) Cover Size:

The size of Cover shall be minimum 1(one) and maximum 5 (five) adults in General category. In Ladies Without Mehram (LWM) category also, a maximum of 5 (five) ladies can apply in a single group. Each 65 or above ladies in LWM category must necessarily be accompanied by a female companion of age 45-60 in the same group. The details of the companion must be mentioned in the HAF. However, in Aged 65 or above category, 4 (four) applications [2 (two) 65 or above and 2 (two) Companions] can apply in a single group. The companions of the Age 65 or above category shall be aged 18 to 65. There shall be no provision for clubbing of multiple covers. Any such requests to Haj Committee of India shall not be entertained.

### (c) Cover Number:

A cover number is a unique computer-generated number obtained after preliminary examination of applications and relevant documents uploaded with the application by the respective SHC. The cover

number will be sent via SMS to the cover head's registered mobile number and will also be available to the applicants on the Haj Committee website (www.hajcommittee.gov.in) at their login. Pilgrims must use the cover number as a reference for all future correspondence. If the cover number is not received via SMS or on the Haj Committee website at their login, pilgrims must contact their concerned SHC to obtain it. No Haj Application Form will be considered for the Digital Random Selection (Qurrah) process without a cover number.

**(d) Nominee:**

**The pilgrims are advised to mention the details of their nominee distinctly at appropriate place in HAF.** It is informed that the nominee of the pilgrim will be contacted in case of exigencies in India/KSA. While mentioning about the nominee, the pilgrims may prefer his **close relative** as nominee as only such nominee will be eligible/considered for refund in case of death of pilgrims and claim of insurance benefits.

**(e) Expenditure:**

The details of expenditure incurred in Saudi Arabia (in Saudi Riyals) on account of a pilgrim (other than Airfare) for Haj 2026 are as under:

Sr. No.	Item of Expenditure	Estimated cost per pilgrim in Haj 2026 (in SAR)
1	Makkah Accommodation - Hotel category - Nuzul category 1% Reserved accommodation	2,500.00 2,250.00 22.50
2	Madinah Accommodation - Normal Haj - Short Haj	1,160.00 600.00
3	Mashair Package (a) Service Provider Company Basic Package Fee (b) Camp Fee Zone 2 Zone 3 Zone 4 Zone 5	2929.05 124980 833.98 781.21 312.68
4	Visa Fees/ Electric Services/ Insurance	600.50
5	Bus Transportation in Makkah (Salawat)	239.00
6	<b>Transportation (Various Routes)</b> Makkah-Mashair Bus (Raddain for bus camp) Makkah-Mina (Bus) and vice versa (For train camp) Mashair Train Intercity (Madinah-Makkah or vice versa) – by bus Intercity (Madinah-Makkah or vice versa) – by metro From Port (Jeddah-Makkah) From Port (Madinah Airport-Madinah Hotel) From Port (Jeddah-Johfa-Makkah) To Port (Makkah-Jeddah) To Port (Madina Hotel-Airport)	639.00 453.10 ~287.50 139.00 216.30 52.90 23.00 230.00 40.00 17.00
7	Transportation of baggage in Makkah & Madinah and between Madinah and Makkah	~32.00
8	Procurement and handling of Zam-Zam (5 liter can) including logistics	~21.50

9	Medical Service Provider	1.11
9	Overhead Expenditure (Estimated)	~27.00
11.	Adahi	720.00

**Note:** The expenditure mentioned above may vary as per charges to be finalized for different services for Haj 2027.

The total estimated expenditure for Haj 2027 will include (1) Expenditure on various items mentioned above (in SAR), (2) Rs. 300/- towards Non-Refundable Processing Fee, (3) Airfare on actual, (4) Airport & Service Taxes, (5) Insurance charges as declared by Saudi Government (if any), (6) Cost of group insurance policy (LIC & SBI), (7) Rs. 2000/- as Miscellaneous Dues as per break-up mentioned below:

<b>Miscellaneous Dues:</b>			
(i)	Establishment / Documents Charges	= Rs. 650/-	Rs. 2000/-
(ii)	Orientation / Training Programme Charges (SHC)	= Rs. 300/-	
(iii)	Handling Charges (SHC)	= Rs. 350/-	
(iv)	Supporting Arrangements	= Rs. 450/-	
(v)	Donation for Haj Houses	= Rs. 250/-	

**(f) The applicants are required to:**

- i. Mention their correct address in the HAF. Submission of incorrect information/declaration may lead to rejection of application and forfeiture of the amount deposited.
- ii. The pilgrims are required to mention their own correct mobile number in the HAF to enable the HCoI/SHCs to send necessary information and instructions on Haj to them through SMS/Voice messages & HAJ SUVIDHA APP.
- iii. Bank account of persons named as Cover Head is mandatory for submitting Haj Application. It is advised that the pilgrims open/ update their Bank Account to facilitate the refunds, if any, in their Bank Accounts digitally through RTGS/NEFT.
- iv. Solemn Declaration to be furnished by each pilgrim in terms of the status of applicant i.e. Fresh/Repeater Companion of age 65 or above pilgrim/Ladies without Mehram (LWM) as is annexed at the end of the Haj Guidelines.
- v. After provisional selection, the applicant has to submit self-attested copy of downloaded hard copy of HAF, solemn declaration, Medical Screening & Fitness Certificate along with original receipt/proof of payment of Non-Refundable Processing Fee & Advance Haj Amount and self-attested Copy of Passport with latest Photograph.
- vi. If the residential address of applicant is same as mentioned in his passport, he may submit a copy of his passport as address proof. In other cases, the applicant may submit self-attested copy of any document as specified at para 7(iv) above.
- vii. Envelope containing duly filled online HAF of selected pilgrim(s) should be superscribed as “Application for Haj - 2027 (1448 Hijri)” and submitted/sent, so as to reach the Executive Officer of the SHC concerned within one week of Qurrah.
- viii. If the HAF is submitted without the enclosures required as per the Guidelines, it shall be treated as incomplete and shall be rejected.

**8. SOLEMN DECLARATION AND UNDERTAKING FOR APPLICANTS AGED 65 YEARS OR ABOVE**

The applications received in 65 or above age category are given top priority in allocation of seats for that State/UT. However, in case more Haj applications are received in 65 or above age category than the allotted quota for state/ UT, a draw of lots will be conducted among the 65 or above age category applicants.

Applicants in 65 or above age category shall submit a solemn declaration and undertaking in the format prescribed by HCoI. If the solemn declaration and undertaking is not enclosed or found incomplete or not in the format given, the Haj application shall be summarily rejected.

## **9. SOLEMN DECLARATION AND UNDERTAKING FOR GENERAL CATEGORY**

In view of the “Once in a lifetime Haj through Haj Committee of India” policy, all general category pilgrims shall submit a solemn Declaration and Undertaking in the given format. Solemn Declaration and Undertaking should be in English only. If the solemn Declaration and Undertaking is not enclosed or found incomplete or not in the prescribed format, Haj application shall be summarily rejected.

## **10. ORDER OF PRIORITY**

While allotting seats in each State, the priority will be:

- i. Aged 65 or above category including Ladies Without Mehram (LWM) of 65 years or above along with companion.
- ii. Ladies travelling without their Mehram between 45 and 65 years of age.
- iii. General Category (Backlog) – Top 20% state wise remaining waiting list of Haj- 2026, in the order of waiting list number, if they apply
- iv. General Category (Fresh applicants including remaining waiting list of Haj-2026, if they apply)

## **11. APPLICANTS AGED 65 OR ABOVE**

Considering the arduous nature of the Haj pilgrimage, a companion is a must for pilgrims aged 65 or above and no pilgrim aged 65 or above will be registered as a lone member. The pilgrims of 65 years and above will be registered under Reserved Category, subject to the following conditions:

- a. Applicant who completes 65 years or more as on the start date of Haj Application.
- b. One companion (aged 18 to 65 years) is a must for pilgrims aged 65 or above and no pilgrim aged 65 or above will be registered alone under reserved category. In case of LWM pilgrims aged 65 or above, a female companion of the age 45-60 as on the start date of Haj Application is a must.
- c. For non-LWM pilgrims of the age of 65 or above, one companion is mandatory who should be immediate relative namely Husband / Wife / Brother / Sister / Son/ Daughter / Son-in-law / Daughter-in- law, Grandson / Grand Daughter and Nephew / Niece. No other relation will be allowed to travel as companion. Neither the pilgrim aged 65 or above nor the companion will be allowed to travel alone. The age of the companion must be 18 to 65 years on the start date of Haj Application.
- d. If husband and wife are travelling in a cover under reserved category, and both are aged 65 or above, they will require two companions, who will be blood relation of the pilgrims.

## **12. PRIORITY TO WAITLIST APPLICANTS UNDER CATEGORY GENERAL–B (WL)**

Top 20% of applicants who had applied for Haj-2026 but remained on the waiting list shall be given priority over General Category applicants in allotment for Haj-2027 under General Category (Backlog).

A Cover will be eligible under this category only if every applicant in the Cover had applied for Haj-2026 and was on the waiting list. If any new applicant, who did not apply for Haj-2026, is included in the Cover, the entire Cover shall be treated as a General Category application, and no priority benefit will apply.

To avail of this priority, applicants must mention their Haj-2026 Cover Number at the time of registration. Applications without this reference will be processed under the General Category.

## **13. SUBMISSION OF HAF AND CLOSING DATE**

- a. **Online & Mobile App Submission:**

- Detailed instructions are given on HCoI's website [www.hajcommittee.gov.in](http://www.hajcommittee.gov.in). & HAJ SUVIDHA APP
- Guidelines for Haj - 2027 (1448 Hijri) will be applicable for all applicants.
- SHC will scrutinize and verify the details of HAF filled online before generating Cover number.
- All selected pilgrims must submit downloaded copy of HAF along with the required documents to SHC within one week of Qurrah.

b. **Closing Date: The closing date for submission of HAF shall be 20.07.2026.**

#### **14. SCRUTINY OF HAJ APPLICATION FORMS BY SHC**

SHC shall ensure that the online HAF uploaded on the website of Haj Committee of India at [www.hajcommittee.gov.in](http://www.hajcommittee.gov.in) by the Applicant is complete in all respects and is accompanied by requisite enclosures/documents as enumerated in para 7. The HAF must be verified in terms of Data filled by the applicant and signed by the Executive Officer (EO) or any official of SHC authorized by EO, who shall also verify the proof of residence and certify that the applicant is eligible to register under the concerned State/Union Territory quota by putting his signature on hard copy.

#### **15. DISTRIBUTION OF QUOTA**

The Haj quota allocated by the Government of India for the pilgrims of HCoI will be distributed amongst the States/UTs and others as per the following procedure:

##### **Stage – I**

Out of the total quota allocated to India in the agreement between the Kingdom of Saudi Arabia and the Government of India, 70% would be allocated to the HCoI and the remaining 30% should be allocated to HGOs.

##### **Stage – II**

Out of the total seats allocated to HCoI under Stage-I, quota for State Haj Inspectors (SHIs) in the ratio of one SHI for one hundred and thirty-five pilgrims shall be subtracted from the overall Haj quota. The remaining seats shall be distributed across all the States and Union Territories in proportion to their Muslim population.

##### **Stage – III**

The distribution of the different States and Union Territories quota shall proceed as in the current policy through qurrah (draw of lots). In case there are surplus seats generated by underutilized quota of States, the seats shall be distributed as provided in Stages IV and V.

##### **Stage – IV**

The surplus seats shall first be utilised for providing up to 500 seats for Mehram. If seats are still available after this, the UT of Jammu and Kashmir will be allocated up to 2,000 seats as a special measure. The remaining surplus seats will be used for groups of ladies without Mehram and distributed among the States and Union Territories that received 500 or fewer Haj Application Forms (HAF) but were unable to accommodate all applicants, in ascending order of the number of applicants.

For the States/ Union Territories where there is a marginal increase in the number of applications by up to 5% compared to previous year, a quota restricted to 500 seats shall be provided.

##### **Stage – V**

The remainder of the surplus seats after Stage IV (if any) shall be allocated to the States and Union Territories in proportion to their Muslim population.

## 16. QURRAH

Qurrah refers to computerized draw of lots (Digital Random Selection). In the States/Union Territories where the number of Haj Applications received exceeds their quota, pilgrims shall be selected provisionally by Qurrah conducted on the covers. The Qurrah shall be conducted by the HCoI online based on randomisation. The date and other details of Qurrah shall be announced by HCoI in due course. Immediately after Qurrah, the selected and waitlisted applicants will be informed through the Haj Committee website and through the “HAJ SUVIDHA APP” & SMS.

## 17. PRINCIPLES OF QURRAH (DRAW OF LOTS)

The order of priority for confirmation of the seats in a State/UT is as follows:

Category-1: 65 or above age category including such LWM;

Category-2: Ladies without Mehram below age of 65;

Category-3: General Category (Backlog) (Top 20% waiting list of Haj-2026, State-wise); and

Category-4: General Category

### Order of Priority:

- i. If the applications under Category-1 are more than the quota of the State/UT, then the qurrah (draw of lots) will be conducted within Category-1, State/UT wise. Pilgrims in Category-1 will be given first priority for allocation of seats. A waiting list for Category-1 would be prepared in this case.
- ii. The second priority would be given to Category-2. If the remaining quota, after allocation to Category-1, is less than the applications in Category-2, then qurrah shall be done for Category-2, State/UT wise. In this case, a separate waiting list shall be prepared for Category-2.
- iii. After the Category-1 and Category-2 applications have been exhausted, the qurrah (draw of lots) will be held State/UT wise among the applicants under Category-3 (General (Backlog) (Top 20% based on Haj-2026 Waiting List) for the remaining seats. Another waiting list, called as General – (Backlog) or Category-3 waiting list will be prepared by conducting qurrah (draw of lots) among those applicants who applied under the General Category (Backlog) but could not get a confirmed seat.
- iv. After the Category-1, Category-2 and Category-3 applications have been exhausted, the qurrah (draw of lots) will be held State/UT wise among the general category applicants for the remaining seats. Another waiting list, called as General Waiting List (GWL) or Category-4 waiting list will be prepared by conducting qurrah (draw of lots) among those applicants who applied under the general category but could not get a confirmed seat.
- v. From among the four waiting lists, viz. Category-1 WL, Category-2 WL, GBWL and GWL, the applicants from the Category-1 WL will be given confirmed status first, followed by Category-2 WL, Category-3 WL and thereafter GWL, against any future available seats.
- vi. If the applications under Category-1 are equal to the quota of a particular State/UT, the entire quota will be utilized for Category-1 and all other Category-2, Category-3 and general category applications will be put under Category-2 WL, Category-3 (GBWL) and GWL respectively, drawn on the basis of qurrah (draw of lots).

## 18. GENERAL WAITING LIST

A separate Qurrah (draw of lots) of non-selected covers shall be held State-wise/UT-wise in the State/ UT that receives Haj applications in excess of its quota to allocate a wait list number to all such covers. The wait-listed pilgrims should remain in contact with the HCoI, State Haj Committee/UT Haj Committee about the current status of their seat confirmation.

## 19. RULES OF CANCELLATIONS AND REFUNDS

Only cancellations on the grounds of death or serious ailment of the person concerned will be allowed. In case of cancellation on any other ground, penalties will be imposed as per guidelines and amendments thereto by HCoI. The HCoI shall make arrangement for refund of amount deposited by applicant preferably within a period of one month.

## 20. PAYMENTS BY PILGRIMS AND CONFIRMATION

### A. Bank Reference Number:

All provisionally selected pilgrims will be allotted a unique bank reference number which must be quoted compulsorily by the pilgrims for depositing advance Haj amount and balance Haj amount in instalments in the State Bank of India / Union Bank of India.

### B. Payment:

The intending pilgrims may use either of the following modes for payment of Haj amount for Haj pilgrimage:

(a) Online through e-payment facility available at [www.hajcommittee.gov.in](http://www.hajcommittee.gov.in) & "HAJ SUVIDHA APP" through:

- (i) Credit Card
- (ii) Debit Card
- (iii) Net Banking

(b) By deposit in State Bank of India/ Union Bank of India branches throughout India using Bank Reference Number against respective Cover No. with the Pay-in-Slip which can be downloaded from the website of HCoI [www.hajcommittee.gov.in](http://www.hajcommittee.gov.in) or "HAJ SUVIDHA APP".

### C. Advance Haj Amount:

All the provisionally selected pilgrims shall pay Rs.1,52,300/- (i.e. Advance Haj Amount - Rs.1,50,000/- plus Miscellaneous Dues – Rs.2000/- & Non-Refundable Processing Fee of Rs. 300/).

### D. Confirmation:

After depositing the amount of Rs.1,52,300/-, the provisionally selected pilgrim shall be required to submit a copy of the pay-in-slip along with the Medical Screening and Fitness Certificate to the concerned SHC. The provisional selection of pilgrim shall be confirmed by the HCoI on receipt of all required documents from pilgrims either through HCoI portal or through the concerned State/UT Haj Committee. Compliance of this condition is mandatory for applicants all categories.

### E. Balance Haj Amount:

The charges for facilities in KSA in respect of Visa fees, accommodation, Qurbani (Adahi Coupons), Transportation, and other items will be remitted in Saudi Arabian Riyal (SAR) by HCoI to CGI Jeddah at the foreign exchange rate applicable for SAR at that point of time. The pilgrims will be informed about the estimated total expenditure in due course through various modes including media/website of HCoI and through SHCs.

The selected pilgrims shall pay the balance Haj amount (excluding amount paid as advance Haj amount) in two instalments in timelines fixed by HCoI. The pilgrims will have to pay the first instalment of balance Haj amount i.e. Rs.1,25,000/- with the release of the first waitlist and the remaining balance amount shall be paid to HCoI tentatively by 31<sup>st</sup> December, 2026. Failure to make the payments by due date may lead to cancellation of Haj seat.

In case of increase in the cost of arrangements due to change in foreign exchange rate, the difference amount, if any, will be charged to pilgrims. The requirement of such amount will be conveyed by HCoI in due course.

HCoI has completely computerized the Haj Pilgrims Movement System including booking of Haj Seat at Embarkation Point. The payment details of the pilgrims will be updated in this system and in case it is

found that a pilgrim has not cleared the payment to HCoI at any point of time, the seat will be cancelled. The pilgrims are therefore advised to clear all due payments of HCoI within the specified date communicated in the circulars and HCoI website.

**F. Making payment does not guarantee Haj Seat:**

The applicants have to abide by all the Guidelines and give complete and true information. If an applicant gets provisional/confirmed status on the basis of misrepresentation, fallacious or incomplete information/documents, the pilgrimage of such applicant can be cancelled at any stage of Haj Application process including at the Embarkation Point. Hence, merely making payment of Haj amount does not guarantee Haj seats.

**G. Visa Fee:**

All pilgrims including Repeaters intending to visit KSA will be required to pay for Haj Visa as informed by Saudi Authorities for Haj 2027.

## **21. CANCELLATION**

The Kingdom of Saudi Arabia has mandated that all processes and information related to Haj Pilgrims such as accommodation, transportation, flight itinerary and personal details must be mapped online as well as payments made in advance in KSA's Nusuk portal for visa issuance. Further, the online systems of the Saudi Government are not flexible to allow modification of such mapped pilgrim information and last-minute cancellations after mapping may lead to loss of Haj quota as well as financial loss.

In view of the above Saudi Government policy for not permitting the changes in the pilgrim's information, cancellations only on the grounds of death or serious ailment of the person concerned will be allowed. In case of cancellation on any other ground, penalties will be imposed as per guidelines and amendments thereto by HCoI.

If the applicant fails to submit the requisite documents and/or payment within the stipulated deadline, the selection shall be summarily cancelled.

If a selected pilgrim voluntarily seeks cancellation of the journey, it shall attract financial penalties.

## **22. ACCOMMODATION**

**Accommodation and Transportation Facility in Makkah:**

In compliance with Saudi regulations, accommodation for Haj pilgrims must be arranged and reserved in advance within the Kingdom. The regulations specify that each pilgrim in Makkah is entitled to 4 square meters of space, while in Madinah, the allocation is based on the unit's capacity license (Tasnif/ Tasreeh) issued by Saudi authorities.

Room allocations in both Makkah and Madinah will be managed through a computerized system, male pilgrims and female pilgrims will be housed in separate rooms as per the Saudi regulation, they will be accommodated in adjacent rooms in the same building as much as possible. Male pilgrims will not be allowed entry into the rooms meant for female pilgrims.

Accommodation will have the following facilities\*:

- a. At least 1 Bathroom for 12 Pilgrims
- b. Sufficient lifts in case of multi-story buildings.
- c. Sufficient air conditioning
- d. Water dispenser at each floor for drinking water
- e. Internet / Wi-Fi in each floor of the building.
- f. Usable flat metallic bed/cots, good quality mattress and one pillow for each pilgrim.

\*All facilities will be available as per the norms of the Saudi Ministry of Haj and Umrah and are subject to change.

For transportation, a round-the-clock bus service is provided between accommodations in Makkah and Haram Sharif. However, due to high demand and safety considerations, Saudi authorities may set specific timings for bus operations. Additionally, the bus routes are determined by Saudi authorities to ensure pilgrim safety. As in previous years, pilgrims may need to switch buses before entering the tunnel, as separate shuttle buses are operated inside the tunnel by Saudi authorities.

#### **Stay and Movements in Mina-Arafat-Muzdalifa-Mina:**

Mina is a valley with limited space, requiring pilgrims to share large tents with others for a stay of 5-6 days. Accommodations in Mina are arranged by Tawafa Establishments (Moallims), based on the capacity of the camps. Due to the extreme scarcity of space, pilgrims should carry only essential baggage. According to Saudi norms, each pilgrim is allocated 0.98 square meters of space, enough to place a 6x2.5 feet mattress/sofa-cum-bed on the floor, as no beds are available. Sanitation facilities in Mina, Arafat, and Muzdalifa are limited.

The allocation of tents in Mina and the provision of Metro Train/Bus facilities are managed by Saudi authorities to ensure the safety and movement of pilgrims. Tents along the train route in Mina are mandatorily provided with Metro Train tickets, while others receive bus transportation for travel between Mina, Arafat, Muzdalifa, and back to Mina.

In Arafat, pilgrims are provided with mattresses. Air conditioners are generally available in every tent, but their performance may occasionally be unsatisfactory due to heavy usage. Similar to Mina, sanitation facilities in Arafat are very limited.

#### **Accommodation in Madinah:**

The accommodation in Madinah is hired through licensed housing groups. Accommodations in Markazia area (within the first Ring Road from Haram Sharif) would be preferably hired for accommodating pilgrims. Room allotment is made on "ON THE SPOT" basis upon arrival of pilgrims.

#### **Rubat Accommodation:**

Pilgrims who desire and are entitled to Rubat accommodation will be allowed to stay in Rubat, subject to KSA norms. No charge for their accommodation will be levied by Haj Committee of India or if charges are levied, the same shall be refunded to those pilgrims who use Rubat facility.

### **23. SIM CARDS**

HCoI is not responsible to arrange or provide SIM Cards to Haj pilgrims. It is mandatory for the Cover Head to have his/her working Mobile Number registered with HCoI along with a smartphone (Android / iPhone), on International Roaming / Local Package with minimum data of 2GB per day.

### **24. CHANGE OF ACCOMMODATION**

The allotment of accommodation will depend on the availability of units in a particular area. Since the accommodation is hired according to the total number of pilgrims, request for change of accommodation cannot be entertained.

### **25. QURBANI (ADAHI)**

Adahi (Qurbani) is permitted only through entities authorised by KSA for the same. Pilgrims should not fall prey to the fraudsters in the name of Qurbani. Adahi through Authorized entities for Adahi shall be arranged by HCoI for the Covers who opt for it (all pilgrims of a cover have to opt together). Option once exercised, shall not be revoked. Usually, by special arrangements with Adahi Coupons provider, all Adahi are generally completed latest by Afternoon (Asr) prayer of 10<sup>th</sup> Zil-Hijja.

## 26. MEDICAL SCREENING AND FITNESS CERTIFICATE FOR EVERY APPLICANT

- a. In order to ensure that only healthy pilgrims proceed for Haj, a two-step medical screening has been introduced, one after provisional selection and another at later stage.
- b. The Health Certificate to be issued to the pilgrims by Medical Officer shall have information related to mandatory vaccinations. The digital medical health certificate will be issued to selected Haj pilgrim in collaboration with Ministry of Health and Family Welfare (MoHFW).
- c. Haj is an arduous and strenuous pilgrimage involving walking up to 25 km in a day in extremely harsh climatic conditions of KSA. In view of the same and looking at the higher vulnerability and health risk to pilgrims, a special screening shall be done for every pilgrim aged 60 or above as per criteria to be prescribed by MoHFW in the interest of the health of senior citizens.

## 27. HEALTH AND TRAINING (HAT) CARD FOR SELECTED PILGRIMS ONLY

Every selected pilgrim shall obtain a Health and Training (HAT) Card from the State / Union Territory Haj Committee upon submission of pay-in-slip for the Advance Haj Amount.

## 28. VACCINATION CERTIFICATE:

All selected pilgrims are required to take necessary vaccinations as required by the KSA and Ministry of Health & Family Welfare, India.

## 29. EMBARKATION POINT (EPs)

The pilgrims will be required to give two preferences for EP in order of priority. The details of EPs for Haj-2027 along with the airfare and total cost for Haj 2026 are as under:

S. No.	Embarkation Point – Haj 2027	Airfare (₹) – Haj 2026	Total Haj Cost (₹) (Incl. Airfare) – Haj 2026
1	AHMEDABAD	99,882.00	343,200.00
2	BENGALURU	114,337.00	357,650.00
3	CALICUT	135,071.00	378,400.00
4	CHENNAI	117,067.00	360,400.00
5	COCHIN	113,458.00	356,750.00
6	DELHI	113,270.00	356,600.00
7	GAYA	173,114.00 (Data of Haj 2025)	
8	GUWAHATI	156,538.00	399,850.00
9	HYDERABAD	110,048.00	353,350.00
10	INDORE	130,550.00	373,850.00
11	JAIPUR	118,744.00	362,050.00
12	KANNUR	118,607.00	361,900.00
13	KOLKATA	135,377.00	378,700.00
14	LUCKNOW	119,222.00	362,550.00
15	MUMBAI	106,934.00	350,250.00
16	NAGPUR	114,927.00	358,250.00
17	PATNA	New Embarkation Point subject to clearance from MoCA and MHA	
18	SRINAGAR	158,309.00	401,600.00
19	VIJAYAWADA	175,709.00	419,000.00

The airfare (including Airport Charges and GST/Services Tax) and the total Haj cost indicated above are for reference only. The actual cost for Haj 2027 will depend on the rates of different services obtained through due procurement procedures.

Pilgrims are advised to select their EP preferences carefully, as no request for change of EP shall be entertained.

In case of number of passengers travelling from an EP goes above or below the economic operation of the air charter services, MoMA reserves the right to reallocate the passengers to any other EP in the interest of smooth air charter operations and air safety protocols.

In addition to 19 EPs, MoMA may also consider the requests for inclusion of other Airports as EPs with the approval of competent authority and subject to approval of Ministries such as Ministry of External Affairs, Ministry of Civil Aviation, Ministry of Home Affairs and also authorities of Kingdom of Saudi Arabia (KSA).

MoMA in coordination with Ministry of Civil Aviation will ensure that selection of Airlines for Haj operations is done through a transparent process following due process and the pilgrims will be charged airfare on actual basis. **30. FLIGHT**

#### **Flight Allotment:**

- a. Subject to the capacity of a flight and choice of EP, pilgrims will be given a time window for choosing their flights. Thereafter, flight allotment would be done by HCoI and no request for change of travel date/flight will be considered after self-booking or flight allotment by HCoI.
- b. Considering the operational necessity, HCoI may cancel or transfer pilgrims from one flight to another flight.
- c. In case a pilgrim could not report/board his/her flight after flight confirmation, he/she shall have to pay one-way airfare per head for next available flight subject to the availability of seat and be held responsible for any consequences arising thereof.
- d. Relaxation on the above shall be considered only on case of death/serious medical ailment on submission of relevant documents, subject to approval of the Competent Authority.
- e. Request for split of Cover shall not be considered at all.
- f. HCoI reserves the right to change flight date/timing or even to cancel the journey in case of exigencies.
- g. The reporting time at the Airport shall be 6 hours prior to the departure of flight.

#### **Flight Schedule:**

The tentative date for commencement of Haj air charter operation will be from **08.04.2027** and the last flight may be scheduled up to **09.05.2027**. The return flights would commence tentatively from **21.05.2027** and conclude on **20.06.2027**.

The return boarding pass will be issued to the pilgrims at the time of outward journey itself. Pilgrims are advised to report at Jeddah/Madinah Airport six (6) hours before departure of their flight.

#### **City Check-in:**

Airlines shall provide city check-in services during return journey. Baggage will be collected from the pilgrims in their respective buildings at Makkah and Madinah for each flight up to 48 hours in advance.

#### **Note:**

- a. The Ministry of Minority Affairs and Ministry of Civil Aviation make Air Charter Arrangements for pilgrims of Haj Committee of India. HCoI shall not be liable for any damage/ loss/ injury/ accident/ delay/ any other irregularity, which may occur on account of negligence or fault of the person concerned with the arrangements.
- b. HCoI is also not liable for any loss or additional expenses occurred due to delay or changes in flight schedule and any other services due to adverse weather condition, strike, civil/political disturbances, war, quarantines, natural calamities, technical snags of the aircraft, etc.

- c. All Pilgrims should follow the safety instructions given by the crew, wear seat belts, not offer Namaaz in the aisle of the airplane. Pilgrims can, however, offer prayers on their seats. They should also refrain from spilling water while performing ablution (wudu) and avoid crowding at one place as the same can be a safety hazard on the flight.
- d. While onboard, the pilgrims will be informed about crossing of Meeqat, so as to enable them to make Niyyat.

### **31. DURATION OF STAY IN THE KINGDOM OF SAUDI ARABIA**

The duration of stay of pilgrims may be up to 35-45 days in most of the cases and may vary as per schedule provided by the airlines and approved by General Authority of Civil Aviation, KSA. Accommodation units in Makkah Mukarramah are hired for the entire Haj season. The rate charged is for the entire Haj Season irrespective of the duration of stay.

### **32. SHORT HAJ PACKAGE**

The HCoI shall operate a Short Haj Package with a total stay of approximately 20 days in the KSA for a maximum of 10,000 pilgrims. An option for availing this package shall be provided to all applicants at the time of submission of the Haj Application Form (HAF).

Pilgrims who opt for the Short Haj Package and are selected through Qurrah (Digital Random Selection) shall be allotted the short-duration package, subject to the availability of seats under this package. In case the number of applicants opting for the Short Haj Package exceeds 10,000, a separate Qurrah shall be conducted for selection, and a waiting list will be maintained for the remaining applicants. The package shall not be changed after the submission of HAF.

Short Haj will be operated from Delhi, Mumbai, Bengaluru, Chennai, Hyderabad, Cochin, Kolkata and Ahmedabad only.

This package includes a shorter stay in Madinah (2–3 days).

Pilgrims who are selected for Haj but are not selected or waitlisted for the Short Haj package will automatically be allotted the Normal Haj package (approx. 35–45 days).

All pilgrims in the same cover must opt for the same package, and mixed packages within a cover are not allowed.

### **33. IN CASE OF DEATH**

In case of death, due to natural causes or accident during the Haj period, burial rituals may be performed as per prevailing practice in KSA. The original Death Certificate is directly sent to the next of kin of the deceased pilgrim by the Consulate General of India, Jeddah, after completion of Haj season.

### **34. STATE HAJ INSPECTOR (SHI)**

The Ministry of Minority Affairs sets apart seats to depute SHIs from all States/ UTs to help and assist the Consulate General of India in Jeddah in looking after the pilgrims in an organized manner. The SHIs should be Government servants selected by HCoI and State/UT Haj Committees as per the norms laid down by MoMA.

### **35. PERSONS WITH SPECIAL NEEDS**

- a. The persons with benchmark disability/disabilities who cannot travel alone, as certified by the medical authorities, applying for Haj must be accompanied by an able-bodied person (aged 18-60 years) during all stages of the Haj journey.

- b. The companion must be blood relative/spouse of such a person. Repeaters are permitted to be companion for Persons with Special Needs subject to submission of solemn declaration that no first-time blood relative/spouse is available in the family as companion.
- c. Assistance to Divyangjan and elderly pilgrims will be provided by the Indian Haj Mission on a need basis. In spite of the extra-territorial nature of the Haj pilgrimage, the Government would endeavor to provide best possible accessibility to Divyangjan pilgrims including on a payment basis.

### 36. BAGGAGE

#### (a) Standard Checked-in Baggage

Description	Number of Pieces	Weight	Maximum dimension
Check-in-Bag	Two (2) Suitcases	Upto 20 kg each	75 cm × 55 cm × 28 cm

#### (b) Standard Hand/Cabin Baggage:

Description	Number of Pieces	Weight	Maximum dimension
Hand/Cabin bag	One (1) bag	Up to 7 kg	55 cm × 40 cm × 23 cm

Baggage item other than the specified suitcases and Hand Bags shall NOT be accepted by the Airlines. HCoI will not be responsible for pilgrims carrying extra baggage or baggage other than the size and weight prescribed above.

Pilgrims must record their Cover Number, Name, Contact Number, Address, and Flight Number & Embarkation Point on baggage by bold marker pen for easy identification.

#### Zam Zam Water:

The pilgrim should not carry any Zam Zam cans or bottles separately at the time of return from KSA. Baggage handling agency will seize the baggage if Zam Zam or any prohibited items are found. Zam Zam can of 5 litres shall be provided to every pilgrim at their disembarkation point by the airlines.

### 37. LOST BAGGAGE CLAIM PROCEDURE

Before handing over their baggage for check-in, pilgrims must obtain tags from the airlines. In case baggage is not received on arrival:

- i. Pilgrim should approach the airline's lost baggage desk nearest to the baggage area.
- ii. The baggage tag provided by the airline may be presented for lodging complaint.
- iii. The pilgrim may file Property Irregularity Report (PIR) and submit it to the airline. A copy of the PIR may be kept for future reference.
- iv. A complaint may be filed with the airlines directly, for claiming lost baggage and seeking compensation.
- v. The last date for making a claim for lost baggage shall be **31.08.2027**.

### 38. BANNED ITEMS AND OTHER RESTRICTIONS

- i. Carrying inflammable items like kerosene, petrol, stove etc. is strictly prohibited.
- ii. The import of Khash-Khash, Viagara-tablets, Sexual oil and cream, Synthetic Kapore, Cystone, Khammera, Gutkha, Khaini, Gul, Peppermint or narcotics in any form into the KSA is banned.
- iii. KSA has banned carrying any kind of political literature or photographs or pornographic material, while visiting Saudi Arabia for Haj.

- iv. KSA has banned carrying foodstuff, both cooked and uncooked. Pilgrims are not permitted to carry oil, ghee, pickles, fish, sweetmeats, vegetables, fruit and similar articles.
- v. Cooking has been prohibited in accommodation buildings in Makkah and Madinah.
- vi. The pilgrims are advised not to carry their tickets/travel documents, extra cash, jewellery or other valuables while going to Mina.
- vii. KSA does not permit pilgrims to do business activity. Therefore, carrying any goods/articles in commercial quantities is strictly prohibited.
- viii. As per Saudi Customs law, pilgrims have to declare if they are carrying cash or equivalent valuable items of SAR 60,000 or more for the entire Family Cover.

### 39. CANCELLATION CHARGES AND REFUND

- a. The HCoI strongly discourages cancellation of Haj application once a pilgrim is selected. Therefore, any cancellation shall attract penalty as per the schedule below:

Sr. No.	Date of receipt of cancellation	Total Deduction Per Pilgrim
1.	Upto 30.09.2026	Rs. 5,000/-
2.	From 01.10.2026 To 15.10.2026	Rs. 10,000/-
3.	From 16.10.2026 To 31.10.2026	Rs. 15,000/-
4.	From 01.11.2026 To 15.11.2026	Rs. 20,000/-
5.	From 16.11.2026 To 30.11.2026	Rs. 25,000/-
6.	From 01.12.2026 To 15.12.2026	Rs. 30,000/-
7.	From 16.12.2026 To 31.12.2026	Rs. 35,000/-
8.	From 01.01.2027 To 15.01.2027	Rs. 40,000/-
9.	From 16.01.2027 To 31.01.2027	Rs. 50,000/-
10.	After 31.01.2027	No Refund

- b. These cancellation penalties shall be equally applicable to pilgrims selected from the waiting list. However, a grace period of 10 days from the date of selection shall be allowed before any penalty slab becomes applicable.
- c. **Special Relief for Unavoidable Circumstances:** In cases of (i) death of a pilgrim, (ii) Iddat, (iii) grave medical emergency certified by Government Medical Authorities and approved by HCoI, (iv) pregnancy rendering travel unfit, and (v) cancellation by an accompanying companion/Mehram/immediate family member (spouse, parent, child, brother or sister) solely on account of the foregoing circumstances affecting the concerned pilgrim, a concessional deduction of **₹2,300 per pilgrim** shall be levied if the cancellation request is received within **10 days** of the occurrence of such event. If reported thereafter, a deduction of **₹10,000 per pilgrim** shall apply. In both the cases, the deduction would be in addition to the actual visa fee or any non-refundable / non-recoverable expenditure already incurred.
- d. Since air charter tickets are non-transferable, no refund shall be payable even if the return journey portion remains unutilized. However, in case of death of a pilgrim in Saudi Arabia, one-way airfare shall be refunded to the nominee of the deceased, as a special exception.
- e. If a pilgrim is unable to travel on the flight originally allotted to them, no refund shall be admissible. However, subject to availability of seats and operational feasibility, the pilgrim may be accommodated on an alternative flight upon payment of the applicable additional one-way airfare and any other associated charges.
- f. All refund claims must be accompanied with:
  - Relevant pay-in slips.
  - Valid medical/death certificates, as applicable.

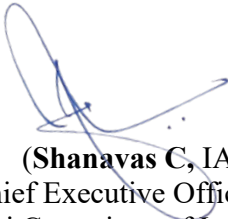
#### **40. LEGAL STATUS OF THE HCoI**

The HCoI, a statutory body of Ministry of Minority Affairs, Govt. of India, constituted under an Act of Parliament (No.35 of 2002) renders public service on a “No Profit, No Loss” basis. HCoI does not come under the purview of Consumer Protection Act, 2019. The pilgrims, therefore, cannot claim any compensation from HCoI under Consumer Protection Act or under any other law.

The Supreme Court of India, in its April 16, 2013 Judgement, barred all Courts and Authorities from interfering with the Haj process.

#### **41. JURISDICTION**

HCoI will not be responsible for any consequences that may occur because of postal delay, loss in transit, wrong delivery, etc. of the correspondence to and from HCoI. The courts of Greater Mumbai only shall exercise jurisdiction in all matters of dispute.



**(Shanavas C, IAS)**  
Chief Executive Officer  
Haj Committee of India

**SOLEMN DECLARATION AND UNDERTAKING****(For General/LWM Category Applicants)**

I, Mr./Mrs./Miss. \_\_\_\_\_ S/o./W/o./D/o. \_\_\_\_\_, an Indian Citizen, do hereby solemnly affirm and declare as under:

1. I am aware that, as per Government of India policy, a person can perform **Haj only once in a lifetime through Haj Committee of India (HCoI)**.
2. I have never performed Haj through HCoI in the past, and hence I am eligible to apply for Haj - 2027 (1448 Hijri). I am aware that repeaters are not eligible for Haj - 2027 (1448 Hijri) and if it is detected at any stage that I have already performed Haj through HCoI, my seat shall be cancelled and the entire amount deposited by me shall be forfeited.
3. I have read and understood thoroughly the Guidelines for Haj - 2027 (1448 Hijri), particularly with reference to eligibility, cost, payments and confirmation, cancellation, refunds, embarkation points, vaccination and health requirements before flight, baggage, flight, and accommodation in the Kingdom of Saudi Arabia, and I undertake to abide by the same.
4. I hereby authorize HCoI to send SMS to my mobile phone number, even if I am on the DND registry.
5. The particulars given by me in HAF, Solemn Declaration and Undertaking are true and correct to the best of my knowledge. I do hereby affirm and declare that in the event I have suppressed material information or given a false / incorrect declaration / undertaking, HCoI shall forfeit the amount deposited by me and I shall be liable for prosecution.
6. I am aware that HCoI reserves the right to change the Embarkation Point opted by me. In such a case, I shall abide by the decision of HCoI and shall not show any resentment, whatsoever, against the decision of HCoI.
7. I am ready to pay Visa Fee, as levied by the KSA Haj Authorities for endorsement of my Haj visa.
8. I understand that the HCoI works without any profit motive and does not attract the provisions of the Consumer Protection Act, 2019.
9. I understand that the Courts of Greater Mumbai only shall have jurisdiction in all matters of dispute. Further, the Supreme Court of India, in its April 16, 2013 Judgement, barred all Courts and Authorities from interfering with the Haj process.
10. I/We understand that my/our candidature shall be cancelled if I am/we are found carrying khas-khas, Viagra-tablets, sexual oil and creams, synthetic capore, cystone, khamira, gutkha, khaini, gul, peppermint, or narcotics in any form. Besides, I/we will be penalized for carrying banned items as per the prevailing regulations of Saudi Arabia, and I/we shall be liable for deportation to India from KSA at any stage of Haj.
11. I hereby agree that the Rubat and metro transport facilities will be subject to the terms and conditions of KSA, and that if this is not possible, I will be obligated to pay charges for the services provided to me.
12. I do not have any criminal prosecutions pending against me and there exists no Court Order prohibiting me/us from traveling abroad.
13. I am medically fit, as per the Saudi guidelines, to perform the Haj pilgrimage and do not have any contagious diseases.
14. I understand that accommodation in Madinah is subject to availability, and I may be allotted accommodation in Markazia or Non Markazia as per the availability. I will accept the accommodation provided to me, which is approved by the authorities in KSA.

\_\_\_\_\_  
Signature/Thumb Impression of the Applicant

Date: \_\_\_\_ / \_\_\_\_ /2026

Place: \_\_\_\_\_

**SOLEMN DECLARATION AND UNDERTAKING****(For 65+ Age Category Applicants)**

I, Mr./Mrs./Miss. \_\_\_\_\_ S/o./W/o./D/o. \_\_\_\_\_, an Indian Citizen, do hereby solemnly affirm and declare as under:

1. I have already attained the age of \_\_\_ years as of the start date for submission of the application form, and my date of birth, as per my international passport, is \_\_\_\_\_.
2. I am also aware that Qurrah (draw of lots) will be held within the Category, if applications received under the Category are more than the allotted quota of the State. Hence, I shall not claim selection in such a situation as a matter of right.
3. I have never gone to Haj either through the Haj Committee of India (HCoI), a private tour operator, or another means. Thus, this is my first Haj journey in my entire life. If it is detected at any stage that I have already performed Haj, my seat shall be cancelled at any stage and the entire amount deposited shall be forfeited.
4. Mr./Mrs./Miss. \_\_\_\_\_ S/o./W/o./D/o. \_\_\_\_\_ aged \_\_\_ years, an Indian citizen who is my relative i.e., my Husband / Wife / Brother / Sister / Son / Daughter / Son-in-law / Daughter-in-law / Grand Son/Grand Daughter / Nephew / Niece, shall be my companion.
5. I am aware that HCoI reserves the right to change the Embarkation Point opted by me. In such a case, I shall abide by the decision of HCoI and shall not show any resentment whatsoever against the decision of HCoI.
6. I/We undertake and mutually agree to take care of each other and belongings of each other during entire Haj journey.
7. I/We have read and understood thoroughly the Guidelines for Haj - 2027 (1448 Hijri), particularly with reference to eligibility, cost, payment and confirmation, cancellation, refund, embarkation points, vaccination and health requirements before flight, baggage, flight, and accommodation in the Kingdom of Saudi Arabia, and undertake to abide by the same.
8. I/We understand that the HCoI works without profit motive and does not attract the provisions of the Consumer Protection Act, 2019.
9. I/We understand that the Courts of Greater Mumbai only shall have jurisdiction in all matters of dispute. Further, the Supreme Court of India, in its April 16, 2013 Judgement, barred all Courts and Authorities from interfering with the Haj process.
10. I/we hereby authorize HCoI to send SMS to our mobile phone numbers, even if we are on the DND registry.
11. The particulars given by us in HAF, the solemn declaration, and the undertaking are true and correct to the best of our knowledge. I/We do hereby affirm and declare that in the event I/we have suppressed material information or given a false / incorrect declaration or undertaking, HCoI shall forfeit the amount deposited by us and I/we shall be liable for prosecution.
12. I am ready to pay Visa fee, as levied by the KSA Haj Authorities for endorsement of my Haj visa.
13. I understand that if I am found carrying khas-khas, Viagra-tablets, sexual oil and cream, synthetic capore, cystone, khammira, gutkha, khaini, gul, peppermint, or narcotics in any form, my candidature shall be cancelled. Besides, I will be penalized for carrying banned items as per the prevailing regulations of Saudi Arabia and I will be liable for deportation to India from KSA at any stage of Haj.
14. I hereby agree that the Rubat and metro transport facilities will be subject to the terms and conditions of KSA, and that if this is not possible, I will be obligated to pay charges for the services provided to me.
15. I do not have any criminal prosecutions pending against me and there exists no Court Order prohibiting me/us to travel abroad.
16. I am medically fit, as per the Saudi guidelines, to perform the Haj pilgrimage and do not have any contagious diseases.
17. I understand that accommodation in Madinah is subject to availability, I may be allotted accommodation in Markazia or Non Markazia as per the availability. I will accept the accommodation provided to me, which is approved by the authorities in KSA.

\_\_\_\_\_  
Signature/Thumb Impression of the Applicant (65+ Pilgrim)

Date: \_\_\_\_ / \_\_\_\_ /2026

Place: \_\_\_\_\_

\_\_\_\_\_  
Signature/Thumb Impression of the Applicant (Companion)

Date: \_\_\_\_ / \_\_\_\_ /2026

Place: \_\_\_\_\_

**SOLEMN DECLARATION AND UNDERTAKING****(For Father/Mother/Guardian of Applicants below 18 Years of Age)**

I, Mr./Mrs./Miss. \_\_\_\_\_ S/o./W/o./D/o. \_\_\_\_\_, an Indian Citizen and legal guardian/father/mother of Master / Miss \_\_\_\_\_, do hereby solemnly affirm and declare on behalf of Master/Miss \_\_\_\_\_ as under:

1. I will be solely responsible for fulfilment of statutory provisions, liability and conducts of Master/ Miss \_\_\_\_\_ who is travelling with me as a Haj pilgrim, during whole Haj period in Kingdom of Saudi Arabia (KSA) and within India.
2. I hereby declare that I will not claim any refunds, discounts or other benefits offered by various service providers in respect of Master/Miss \_\_\_\_\_, except those offered under package of Haj Committee of India (HCoI).
3. I am aware that as per Government of India policy, a person can perform Haj only "Once in a Lifetime" through HCoI, and this will be applicable even in the case of Master/Miss \_\_\_\_\_.
4. That Master/Miss \_\_\_\_\_ has never performed Haj through HCoI in the past and hence he/she is eligible to apply for Haj-2027. I am aware that repeaters are not eligible for Haj-2027 and if it is detected at any stage that Master/Miss \_\_\_\_\_ has already performed Haj through the HCoI, his/her seat shall be cancelled and the entire amount deposited shall be forfeited.
5. I/We have read and understood thoroughly the Guidelines for Haj - 2027 (1448 Hijri), particularly with reference to eligibility, cost, payments and confirmation, cancellation, refunds, embarkation points, vaccination and health requirements before flight, baggage, flight, and accommodation in the Kingdom of Saudi Arabia, and undertake to abide by the same and undertake that these provisions will be abide by me on behalf of Master/Miss \_\_\_\_\_.
6. I hereby authorize HCoI to send SMS to my mobile phone number, even if I am on the DND registry.
7. The particulars given by me in HAF, the solemn declaration, and undertaking are true and correct to the best of my knowledge. I do hereby affirm and declare that in case I have suppressed material information or given a false/incorrect Declaration / Undertaking, HCoI shall forfeit the amount deposited by me/legal guardian/father/mother of Master/Miss \_\_\_\_\_ and I shall be liable for prosecution.
8. I am aware that HCoI reserves the right to change the Embarkation Point opted for by me on behalf of Master/Miss \_\_\_\_\_. In such a case, I shall abide by the decision of HCoI and shall not show any resentment, whatsoever, against the decision of HCoI.
9. I am ready to pay Visa fee, as levied by the KSA Haj Authorities for endorsement of my Haj visa.
10. I/We understand that the HCoI works without profit motive and does not attract the provisions of the Consumer Protection Act, 2019.
11. I/We understand that the Courts of Greater Mumbai only shall have jurisdiction in all matters of dispute. Further, the Supreme Court of India, in its April 16, 2013 Judgement, barred all Courts and Authorities from interfering with the Haj process.
12. I understand that if I or Master/Miss \_\_\_\_\_ is found carrying khas-khas, Viagra-tablets, sexual oil and cream, synthetic capore, cystone, khammira, gutkha, khaini, gul, peppermint or narcotics in any form, my/their candidature shall be cancelled. Besides, I will be penalized for carrying banned items as per the prevailing regulations of Saudi Arabia and I and Master/Miss \_\_\_\_\_ will be liable for deportation to India from KSA at any stage of Haj.
13. I hereby undertake that the facilities for Rubat & metro transport will be subject to terms & conditions of KSA and in the event that it is not feasible, I will abide to pay charges for the facilities provided to me.
14. Master/Miss \_\_\_\_\_ does not have any criminal prosecution pending against him/her and there is no Court Order prohibiting me/us to travel abroad.
15. Master/Miss \_\_\_\_\_ is medically fit, as per the Saudi guidelines, to perform the Haj pilgrimage and do not have any contagious diseases.

\_\_\_\_\_  
Signature/Thumb Impression of Legal Guardian/Father/Mother of Minor Applicant

Date: \_\_\_\_ / \_\_\_\_ /2026

Place: \_\_\_\_\_

**SOLEMN DECLARATION AND UNDERTAKING****(For Persons with Special Needs Category (Divyangjan))**

I, Mr./Mrs./Miss. \_\_\_\_\_ S/o./W/o./D/o. \_\_\_\_\_, an Indian Citizen, do hereby solemnly affirm and declare as under:

1. I am applying for Haj 2027 as a Person with Special Needs (Divyangjan). I am submitting relevant Certificate in support of my claim.
2. I am aware that Qurrah (draw of lots) will be held within the Category if applications received under the Category are more than the allotted quota of the State. Hence, I shall not claim selection in such a situation as a matter of right.
3. I have never gone to Haj either through the Haj Committee of India (HCoI), a private tour operator, or another means. Thus, this is my first Haj journey in my entire life. If it is detected at any stage that I have already performed Haj, my seat shall be cancelled at any stage and the entire amount deposited shall be forfeited.
4. Mr./Mrs./Miss \_\_\_\_\_ S/o./W/o./D/o. \_\_\_\_\_ aged \_\_\_\_\_ years, an Indian citizen who is my relative, i.e. my Husband / Wife / Brother / Sister / Son / Daughter / Son-in-law/ Daughter-in-law/ Grand Son/Grand Daughter / Nephew / Niece, shall be my companion.
5. I am aware that HCoI reserves the right to change the Embarkation Point opted by me. In such a case, I shall abide by the decision of HCoI and shall not show any resentment whatsoever against the decision of HCoI.
6. I/We undertake and mutually agree to take care of each other and belongings of each other during entire Haj journey.
7. I/We have read and understood thoroughly the Guidelines for Haj - 2027 (1448 Hijri), particularly with reference to eligibility, cost, payment and confirmation, cancellation, refunds, embarkation points, vaccination and health requirements before flight, baggage, flight, and accommodation in the Kingdom of Saudi Arabia, and undertake to abide by the same.
8. I/We understand that the HCoI works without profit motive and does not attract the provisions of the Consumer Protection Act, 2019.
9. I/We understand that the Courts of Greater Mumbai only shall have jurisdiction in all matters of dispute. Further, the Supreme Court of India, in its April 16, 2013 Judgement, barred all Courts and Authorities from interfering with the Haj process.
10. I/we hereby authorize HCoI to send SMS to our mobile phone numbers, even if we are on the DND registry.
11. The particulars given by us in HAF, the solemn declaration, and the undertaking are true and correct to the best of our knowledge. I/we do hereby affirm and declare that in the event I/we have suppressed material information or given a false / incorrect declaration or undertaking, HCoI shall forfeit the amount deposited by us and I/we shall be liable for prosecution.
12. I am ready to pay Visa fee, as levied by the KSA Haj Authorities for endorsement of my Haj visa.
13. I understand that if I am found carrying khas-khas, Viagra-tablets, sexual oil and cream, synthetic capore, cystone, khammira, gutkha, khaini, gul, peppermint, or narcotics in any form, my candidature shall be cancelled. Besides, I will be penalized for carrying banned items as per the prevailing regulations of Saudi Arabia and I will be liable for deportation to India from KSA at any stage of Haj.
14. I hereby agree that the Rubat and metro transport facilities will be subject to the terms and conditions of KSA, and that if this is not possible, I will be obligated to pay charges for the services provided to me.
15. I do not have any criminal prosecutions pending against me and there is no Court Order prohibiting me/us to travel abroad.
16. I am medically fit, as per the Saudi guidelines, to perform the Haj pilgrimage and do not have any contagious diseases.
17. I understand that accommodation in Madinah is subject to availability, I may be allotted accommodation in Markazia or Non Markazia as per the availability. I will accept the accommodation provided to me, which is approved by the authorities in KSA.

\_\_\_\_\_  
Signature/Thumb Impression of the Applicant with Special Needs

Date: \_\_\_\_ / \_\_\_\_ /2026

Place: \_\_\_\_\_

\_\_\_\_\_  
Signature/Thumb Impression of Companion

Date: \_\_\_\_ / \_\_\_\_ /2026

Place: \_\_\_\_\_

**SOLEMN DECLARATION AND UNDERTAKING**

**(For Repeater in case of Mehram (Male Companion) of Lady Pilgrim / Companion of Age 65+ Pilgrim / Person with Special Needs (Diyangjan))**

I, Mr./Mrs./Miss. \_\_\_\_\_ S/o./W/o./D/o. \_\_\_\_\_, an Indian Citizen, do hereby solemnly affirm and declare as under:

1. I am aware that, as per Government of India policy, a person can perform Haj only "Once in a Lifetime" through Haj Committee of India (HCoI), and that this condition is waived only for the Mehram (Male companion) of a lady pilgrim / companion of age 65+ pilgrim / companion of Person with Special Needs (Diyangjan), if no other Mehram / companion who has not performed Haj through HCoI is available.
2. I hereby declare that I performed Haj in the past through the HCoI in the year(s) \_\_\_\_\_.
3. I declare that no other Mehram (male companion)/companion of age 65+ pilgrim, companion of person with special needs (Diyangjan), who has not performed Haj through the HCoI earlier is available to accompany the following co-applicant(s):
  - (1) \_\_\_\_\_
  - (2) \_\_\_\_\_
  - (3) \_\_\_\_\_
  - (4) \_\_\_\_\_
4. I hereby undertake full responsibility for the care, safety, and overall well-being of the above-mentioned pilgrims during the entire Haj pilgrimage, from departure until their return.
5. I am aware that if the concerned lady pilgrim(s) or 65+ pilgrim/s or Person with Special Needs (Diyangjan) cancel their pilgrimage, my seat will be automatically cancelled.
6. I have read and understood thoroughly the Guidelines for Haj - 2027 (1448 Hijri), particularly with reference to eligibility, cost, payment and confirmation, cancellation, refund, embarkation points, vaccination and health requirements before flight, baggage, flight, and accommodation in the Kingdom of Saudi Arabia, and I undertake to abide by the same.
7. I hereby authorize HCoI to send SMS to my mobile phone number, even if I am on the DND registry.
8. I/We understand that the HCoI works without profit motive and does not attract the provisions of the Consumer Protection Act, 2019.
9. I/We understand that the Courts of Greater Mumbai only shall have jurisdiction in all matters of dispute. Further, the Supreme Court of India, in its April 16, 2013 Judgement, barred all Courts and Authorities from interfering with the Haj process.
10. The particulars given by me in HAF, solemn declaration and undertaking are true and correct to the best of my knowledge. I do hereby affirm and declare that in the event I have suppressed material information or given a false / incorrect declaration / undertaking, HCoI shall forfeit the amount deposited by me and I shall be liable for prosecution.
11. I am aware that HCoI reserves the right to change the embarkation point opted by me. In such a case, I shall abide by the decision of HCoI and shall not show any resentment, whatsoever, against the decision of HCoI.
12. I am ready to pay Visa fee, as levied by the KSA Haj Authorities for endorsement of my Haj visa.
13. I understand that if I am found carrying khas-khas, Viagra-tablets, sexual oils and creams, synthetic capore, cystone, khammira, gutkha, khaini, gul, peppermint or narcotics in any form, my candidature shall be cancelled. Besides, I will be penalized for carrying banned items as per the prevailing regulations of Saudi Arabia and I will be liable for deportation to India from KSA at any stage of Haj.
14. I hereby agree that the Rubat and metro transport facilities will be subject to the terms and conditions of KSA, and that if this is not possible, I will be obligated to pay charges for the services provided to me.
15. I do not have any criminal prosecutions pending against me and there is no Court Order prohibiting me/us to travel abroad.
16. I am medically fit, as per the Saudi guidelines, to perform the Haj pilgrimage and do not have any contagious diseases.
17. I understand that accommodation in Madinah is subject to availability, I may be allotted accommodation in Markazia or Non Markazia as per the availability. I will accept the accommodation provided to me, which is approved by the authorities in KSA.

Date: \_\_\_\_ / \_\_\_\_ /2026

**Signature/Thumb Impression of Repeating Applicant**

Place: \_\_\_\_\_

## PASSPORT DECLARATION FORM

(Only for Provisionally Selected Pilgrims)

To,  
The Chief Executive Officer  
Haj Committee of India, Haj  
House, 7-A, M.R.A. Marg  
Mumbai - 400 001

**HAJ - 2027**

Cover Number: \_\_\_\_\_

Sr. No.	Details of Pilgrims (As per Valid Indian International Passport)	Information to be filled by Pilgrim
1	Name of the Pilgrim	
2	Date of Birth (DD/MM/YYYY)	
3	Gender (Male/Female/Other)	
4	Passport Number	
5	Date of Issue of Passport (on or before 09-09-2024)	
6	Date of Expiry of Passport (not before 31-12-2027)	
7	Whether it is a valid machine-readable passport (Yes / No)	
8	Whether Passport is damaged/torn/wet/loosened, in any form (Yes / No)	
9	Whether at least two blank pages are available in your Passport (Yes / No)	

1. I, the undersigned, hereby certify that the above information is correct to the best of my knowledge. I declare that the passport mentioned above is in my possession and custody. The passport is not physically damaged/torn/wet/loosened and all pages in the Passport are intact.
2. Further, whenever I travel abroad on this passport, I will inform to the Haj Committee of India (HCoI) and/or concerned SHC till my submission of original passport with the concerned SHC.
3. I also assure that whenever the HCoI require the passport, I will promptly submit it to the respective SHC.

\_\_\_\_\_  
Signature/Thumb Impression of the Applicant

Date: \_\_\_\_ / \_\_\_\_ /2026

Place: \_\_\_\_\_

# CANCELLATION REQUEST FORM

**The Chief Executive Officer**

Haj Committee of India  
Haj House, 7-A, M.R.A. Marg (Palton Road),  
Mumbai - 400 001

**COVER NO.** \_\_\_\_\_

Sir,

It is requested to cancel the pilgrims listed below and grant admissible refund amount.

<b>DETAILS OF PILGRIM(S) TO BE CANCELLED</b>								
Sr. No.	PASSPORT NO.	NAME OF THE PILGRIM(S) TO BE CANCELLED	REASON OF CANCELLATION; PLEASE TICK (✓) ANY ONE					DUE TO MEHRAM / COMPANION
			DEATH	MEDICAL	FINANCIAL	DOMESTIC	OTHERS	
1.								
2.								
3.								
4.								
5.								

<b>ENCLOSURES</b> Please tick (✓)	Claim Letter <input type="checkbox"/>	Copy of Pay-in Slip <input type="checkbox"/>	Medical / Death Certificate <input type="checkbox"/>	Copy of front page of bank passbook/cancelled cheque <input type="checkbox"/>	Any Other (Please Specify)
--------------------------------------	--	---	---	--	----------------------------

<b>In case of Death, details of Nominee as per Haj Application Form</b>					
Name				Relation	
<b>BANK DETAILS OF NOMINEE (attach copy)</b>					
Name of the Account Holder	Bank Name	Branch Name	Branch Code	Account No.	IFSC Code

I / We certify that the particulars given above are true and correct.

Date: \_\_\_\_\_

Place: \_\_\_\_\_

1.....2.....3.....4.....5.....

**Signature/s of pilgrim(s) to be cancelled**

It is certified that the particulars mentioned above are correct and as per entries in the Haj Application Form. It is recommended that the Haj application of above referred pilgrim(s) may therefore be cancelled.

Date:

Place:

**Executive Officer  
State / UT Haj Committee**

## CONTACT DETAILS OF ZONES

Zone	State/ Union Territory	Telephone Number	Email ID
<b>Zone-I</b>	Delhi, Chandigarh, Haryana, Rajasthan, Punjab, Himachal Pradesh, Union Territory of Jammu & Kashmir, Union Territory of Leh, Ladakh & Kargil	+91-22-22717140	<a href="mailto:zone01.hci@gov.in">zone01.hci@gov.in</a>
<b>Zone-II</b>	Bihar, Jharkhand, Uttar Pradesh, Uttarakhand	+91-22-22717108 +91-22-22717164	<a href="mailto:zone02.hci@gov.in">zone02.hci@gov.in</a>
<b>Zone-III</b>	Andhra Pradesh, Madhya Pradesh, Odisha, Chhattisgarh, Telangana	+91-22-22717114	<a href="mailto:zone03.hci@gov.in">zone03.hci@gov.in</a>
<b>Zone-IV</b>	Assam, Manipur, Tripura, West Bengal	+91-22-22717116	<a href="mailto:zone04.hci@gov.in">zone04.hci@gov.in</a>
<b>Zone-V</b>	Maharashtra, Gujarat, Goa, Daman and Diu, Dadra & Nagar Haveli	+91-22-22717109	<a href="mailto:zone05.hci@gov.in">zone05.hci@gov.in</a>
<b>Zone-VI</b>	Kerala, Karnataka, Tamil Nadu, Lakshadweep, Puducherry, Andaman and Nicobar Islands	+91-22-22717117	<a href="mailto:zone06.hci@gov.in">zone06.hci@gov.in</a>
<b>Haj House Section</b>	Haj House/Hall/Room Booking Section	+91-22-22717113	<a href="mailto:hajhouse.hci@gov.in">hajhouse.hci@gov.in</a>

## OTHER IMPORTANT CONTACT DETAILS

S. No.	Section	Telephone Number	Email ID
1.	Haj Information Centre	+91-22-22107070	<a href="mailto:compcell.hci@gov.in">compcell.hci@gov.in</a>
2.	Haj House Section	+91-22-22717113	<a href="mailto:hajhouse.hci@gov.in">hajhouse.hci@gov.in</a>